



USER MANUAL

Energy Storage System

SGN11.4KHB-48

Preface

About This Manual

This manual describes the installation, connection, APP setting, commissioning and maintenance etc of Energy Storage System(Ess). Please first read the manual and related documents carefully before using the product and store it in a place where installation, operation and maintenance personnel can reach it at any time. The illustrations in this user manual are for reference only. This user manual is subject to change without prior notice. (Specific please in kind prevail.)

Target Group

Inverters must be installed by professional electrical engineers who have obtained relevant qualifications.

Conventions

The following safety instructions and general information are used within this user manual.

 DANGER	Indicates an imminently hazardous situation which, if not correctly followed, will result in serious injury or death.
 WARNING	Indicates a potentially hazardous situation which, if not correctly followed, will result in serious injury or death.
 CAUTION	Indicates a potentially hazardous situation which, if not correctly followed, could result in moderate or minor injury.
 NOTICE	Indicates a potentially hazardous situation which, if not correctly followed, could result in equipment failure to run, or property damage.
 NOTE	Call attention to important information, best practices and tips: supplement additional safety instructions for your better use of the Three phase hybrid inverter to reduce the waste of you resource.

EQPVGPVU

Rt ghreg.....	1
About This Manual.....	1
Target Group.....	1
Conventions.....	1
3"Uchgv{.....	4
1.1 Symbols Used.....	4
1.2 Safety Precaution.....	5
4"Rt qf wevKpvt qf wevkqp.....	6
2.1 Overview.....	6
2.2 Product Appearance.....	7
5"Kpuvcm vkqp.....	9
3.1 Packing List.....	9
3.2 Selecting the Mounting Location	10
3.3 Mounting.....	12
6"Gghev{ lecriE qppgevkqp.....	13
4.1 Wiring Diagram.....	13
4.2 Grounding.....	23
4.3 GRID/BACKUP/GEN Connection	24
4.4 PV Connection.....	25
4.5 Battery Connection.....	26
4.6 Communication Connection.....	27
7"U{ uvgo 'Qr gt c vkqp.....	38
5.1 Inverter Working Mode	38
5.2 Startup/Shutdown Procedure.....	46

8 "Ego o kukqłpi	47
6.1 Inspection	47
6.2 Commissioning Procedure	47
9 "Wgt 'łpvt łreg.....	48
7.1 LED/LCD	48
7.2 App Setting Guide	54
: "O cłpvgpcpeg.....	81
8.1 Routine Maintenance	81
8.2 Inverter Troubleshooting	82
; "Vgej płecnUr gellc vłpu'.....	87

3''Uchgv

Before using the inverter, please read all instructions and cautionary markings on the unit and in this manual. Put this manual to a place where you can take it easily.

Our inverter strictly conforms to related safety rules in design and test. Please follow the local laws and regulations during installation, operation and maintenance. Incorrect operation may cause injury or death to the operator or a third party, and damage to the inverter and other properties belonging to the operator or a third party.

3B'U o dqr'Wugf

Uchgv 'U o dqn	F gnet lr vkkp
	Danger of high voltage and electric shock! Only qualified personnel may perform work on the inverter.
	Residual voltage exists after the inverter is powered off. It takes 5 minutes for system to discharge to a safe voltage.
	Danger of hot surface
	Environmental Protection Use Period
	Refer to the operating instructions
	Product should not be disposed as household waste.
	Grounding terminal

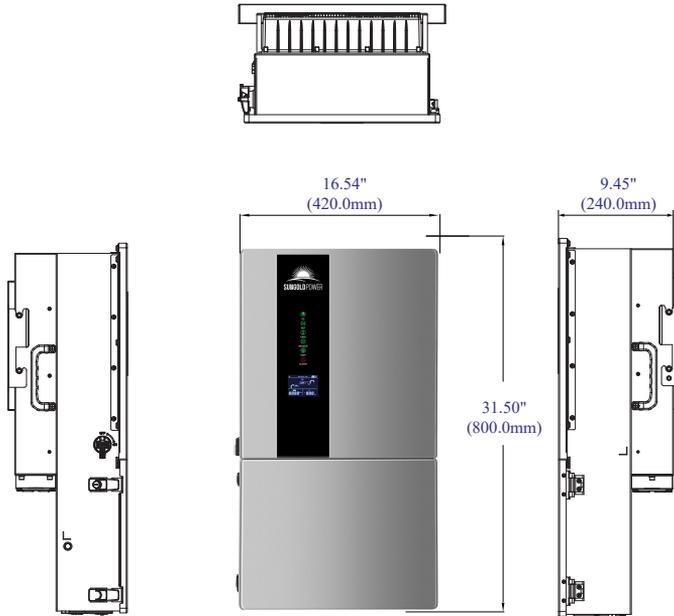
1.2 Safety Precaution

- Installation, maintenance and connection of inverters must be performed by qualified personnel, in compliance with local electrical standards, wiring rules and requirements of local power authorities and/or companies.
- The temperature of some parts of the inverter may exceed 60°C during operation. Do not touch the inverter during operation to avoid being burnt.
- Ensure children are kept away from inverters.
- Don't open the front cover of the inverter. Apart from performing work at the wiring terminal (as instructed in this manual), touching or changing components without authorization may cause injury to people, damage to inverters and annulment of the warranty.
- Static electricity may damage electronic components. Appropriate methods must be adopted to prevent such damage to the inverter; otherwise the inverter may be damaged and the warranty annulled.
- Ensure the output voltage of the proposed PV array is lower than the maximum rated input voltage of the inverter; otherwise the inverter may be damaged and the warranty annulled.
- When exposed to sunlight, the PV array generates dangerous high DC voltage. Please operate according to our instructions, or it will result in danger to life.
- PV modules should have an IEC61730 class A rating.
- If the equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.
- Completely isolate the inverter before maintaining. Completely isolate the inverter should: turn off the PV switch and disconnect the PV terminal, battery terminal, and AC terminal
- After the inverter is powered off, the remaining electricity and heat may still cause electric shock and body burns. Do not touch parts of inverter for 10 minutes after disconnection from the power sources.
- Prohibit inserting or pulling the AC and DC terminals when the inverter is running.
- Don't connect inverter in the following ways:
 - The BACKUP Port should not be connected to the grid;
 - A single PV panel string should not be connected to two or more inverters.

40' Rt qf wev' Cr r gct cpeg

40' B' kpxgt vgt ' Cr r gct cpeg

- Vj g' Gz vgt pcr i Xlgy ' qh kpxgt vgt



kpxgt vgt ' f lo gputpuk

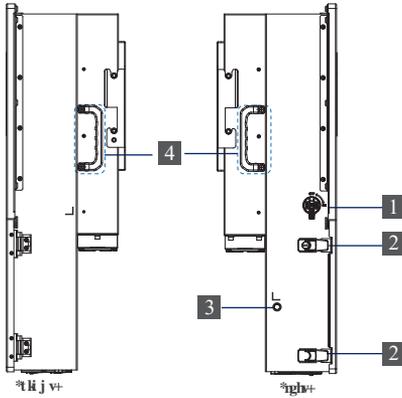
Width	Height	Depth
16.54" (420.0mm)	31.50" (800.0mm)	9.45" (240.0mm)

NGF ' F gchuk

- PV
- BAT
- GRID
- BACKUP
- COM
- ALARM

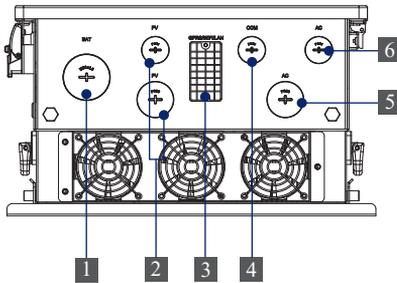
Icon	Description
	PV
	BAT
	GRID
	BACKUP
	COM
	ALARM

• Vj g'Uf g'Xlgy u'qh'lpaxgt vgt



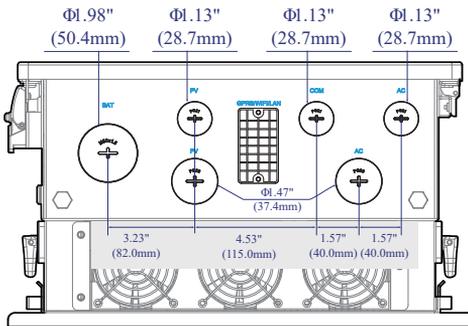
No.	Description
1	PV switch
2	Toggle latch (for opening/closing the wire box cover)
3	ON/OFF Button
4	Handle Areas

• Vj g'Dqwqo 'Xlgy 'qhl'lpaxgt vgt



No.	Description
1	Battery connection port
2	PV connection ports
3	COM Port (GPRS/WIFI/LAN)
4	Communication connection ports (RS485, BMS, DRM, CT, DRY, RSD, PARA)
5	GRID/BACKUP/PE connection port
6	GEN connection port

• Vj g'F lo gpukpu'qhlY cvgrt'qqhJ qgu

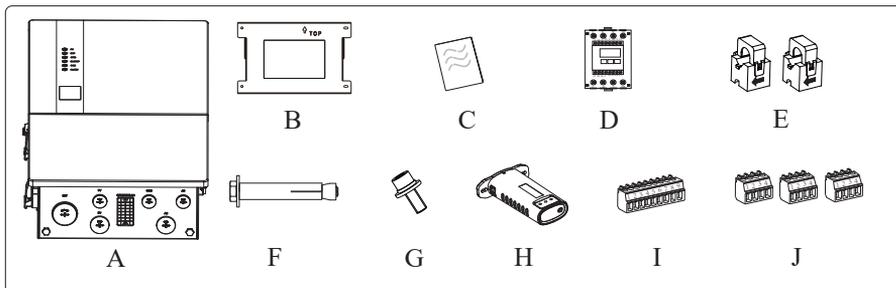


404'Dewgt { 'Crrgetcpeg

For detailed information about battery, please refer to the Appendix.

5'' Rce n' v'kq 508' Rce n'pi 'Nk

After unpacking, please check the following packing list carefully for any damages or missing parts. If any damages or missing parts occurs, contact the supplier for help.

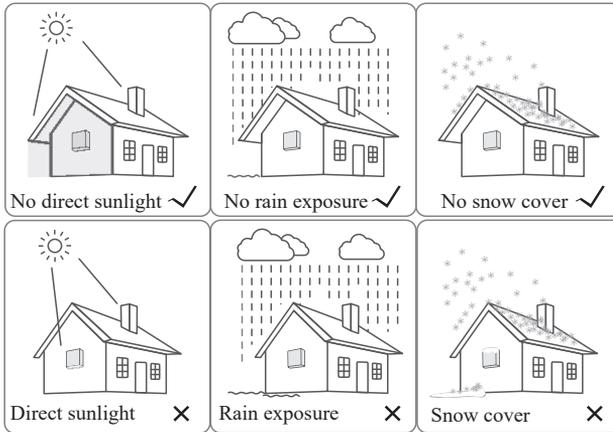


P wo dgt ""S wcpv{s	F gnet lr v'kq	
A	1	Inverter
B	1	Mounting bracket
C	1	File package
D	1	Meter (Optional)
E	2	CT
F	4	M6 Expansion screws
G	1	M6 Security screw
H	1	WIFI module
I	1	9-Pin terminal
J	3	4-Pin terminal

3.2 Selecting the Mounting Location

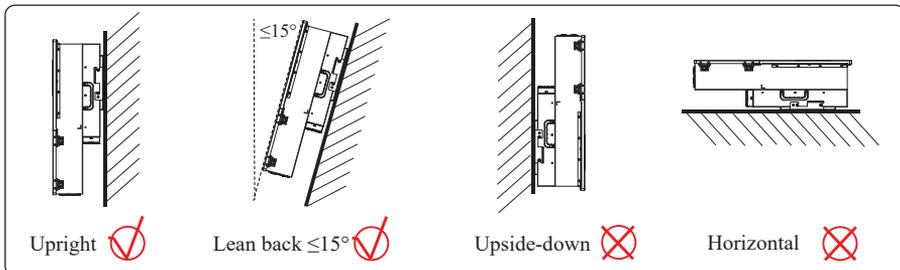
3.2.1 Installation Environment Requirements

- a. With an IP65/NEMA 3R protection rating, the inverter can be mounted indoors or outdoors.
- b. The inverter is suitable for use in residential non-habitable spaces.
- c. The mounting location must be inaccessible to unrelated personnel since the enclosure and heat sinks are extremely hot during operation.
- d. Do not install the inverter in areas containing highly flammable materials or gases.
- e. To ensure optimum operation and long service life, the ambient temperature must be below 50°C.
- f. The inverter must be mounted in a well-ventilated environment to ensure good heat dissipation.
- g. Identify the inverter location on a stub frame, a brick wall or a concrete wall. Ensure the carrier, where the inverter is mounted, can support the weight of the inverter.
- h. Do not install the inverter in a rest area since it will cause noise during operation.
- i. The installation height should be reasonable, and please make sure it is easy to operate and view the display.
- j. Product label and warning symbols shall be clear to read after installation.
- k. To ensure long service life, the inverter must not be exposed to direct solar irradiation, rain, or snow. It is recommended that the inverter be mounted in a sheltered place.



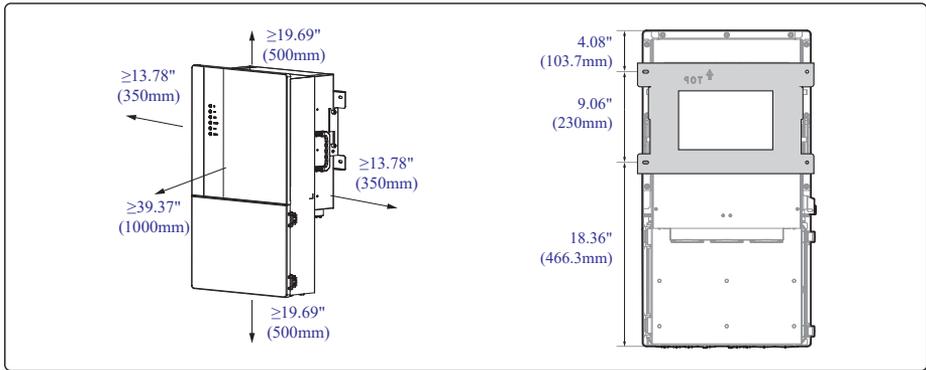
3.2.2 Mounting Requirements

Mount the inverter vertically or at a maximum back tilt of 15°. The device can not be installed in a wrong mode and the connection area must point downward.



3.2.3 Installation Space Requirements

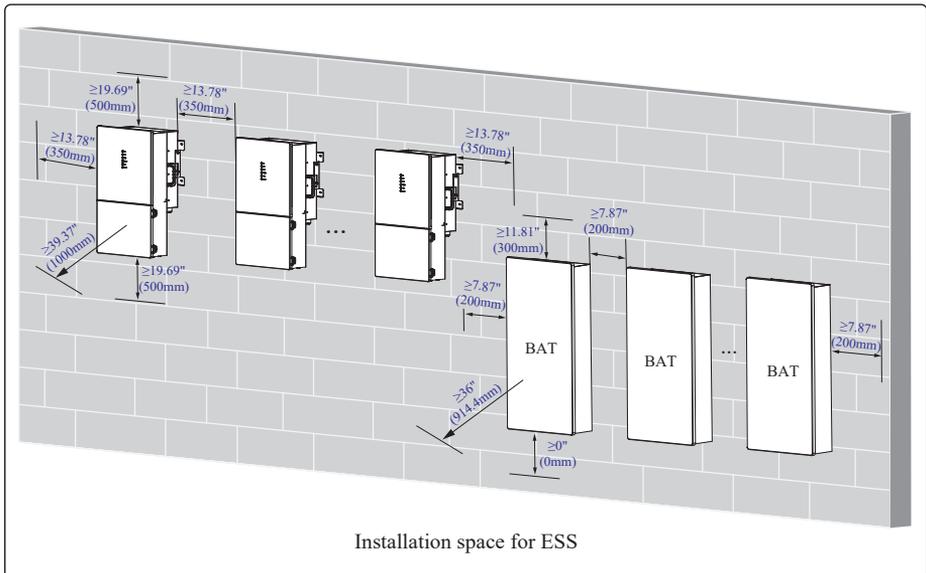
To ensure the inverter is normal and easy to operate, there are requirements on available spaces of the inverter, e.g. to keep enough clearance. Refer to the following figures.



Note:

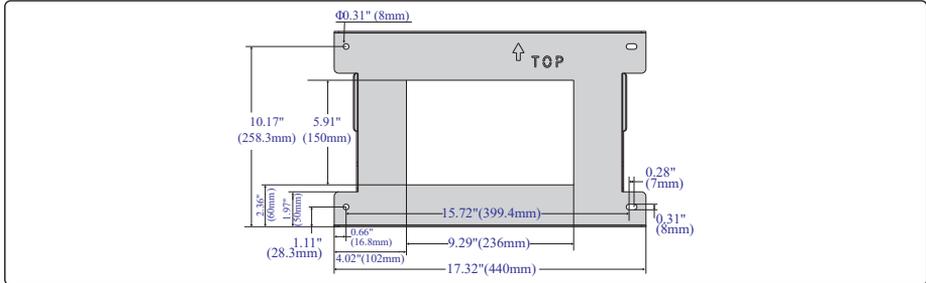
Make sure to comply with all local compliance and regulation standards.

The details below are the general guidelines for space. There should be at least 36in.(1000mm) of clearance from inverters or batteries to doors or windows.



3.3 Mounting

Before mounting the inverter, you have to prepare an electric screwdriver and a marker. You may need expansion plugs or anchors for concrete. The dimension of mounting bracket is shown as figure below.



- Step 1.** Position the mounting bracket against the mounting surface, level it, and mark the mounting hole locations.
- Step 2.** Drive the screws through the mounting bracket into the mounting surface. Ensure the bracket is firmly attached.
- Step 3.** Hang the inverter onto the mounting bracket.
- Step 4.** Lock the inverter using the security screw.

Note:

1. Two or three persons are recommended to install the inverter.
2. For battery installation, please refer to Appendix.

<p>Set bracket horizontally.</p>	<p>Self tapping screw M6; 4x</p>
	<p>M6 Security screw; 2.5 N·m</p>

<p>DANGER</p>	<p>Before drilling the hole on the wall, ensure no damage on the electric wire and/or water pipe inside the wall.</p>
----------------------	---

<p>CAUTION</p>	<p>To prevent potential damages and injuries from inverter falling down, please hang the inverter on the bracket, do not loosen grip unless confirm that the inverter is well-mounted.</p>
-----------------------	--

4 Electrical Connection

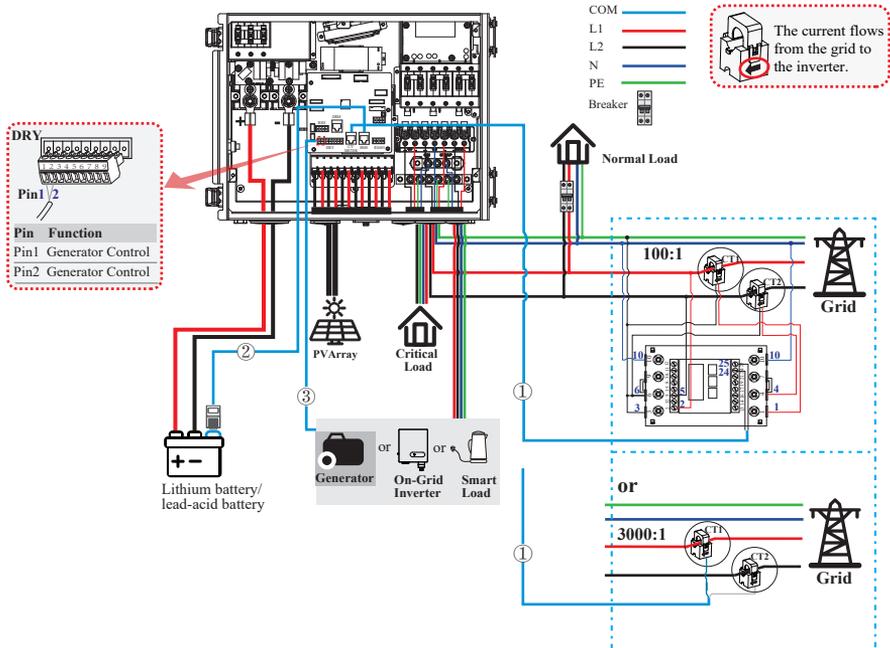
This chapter shows the detailed electrical connections of ESS inverter.

4.1 Wiring Diagram

Standard Non-parallel Wiring Diagram

Diagram 01

120/240Vac Split Phase
120/208Vac 2/3 Phase



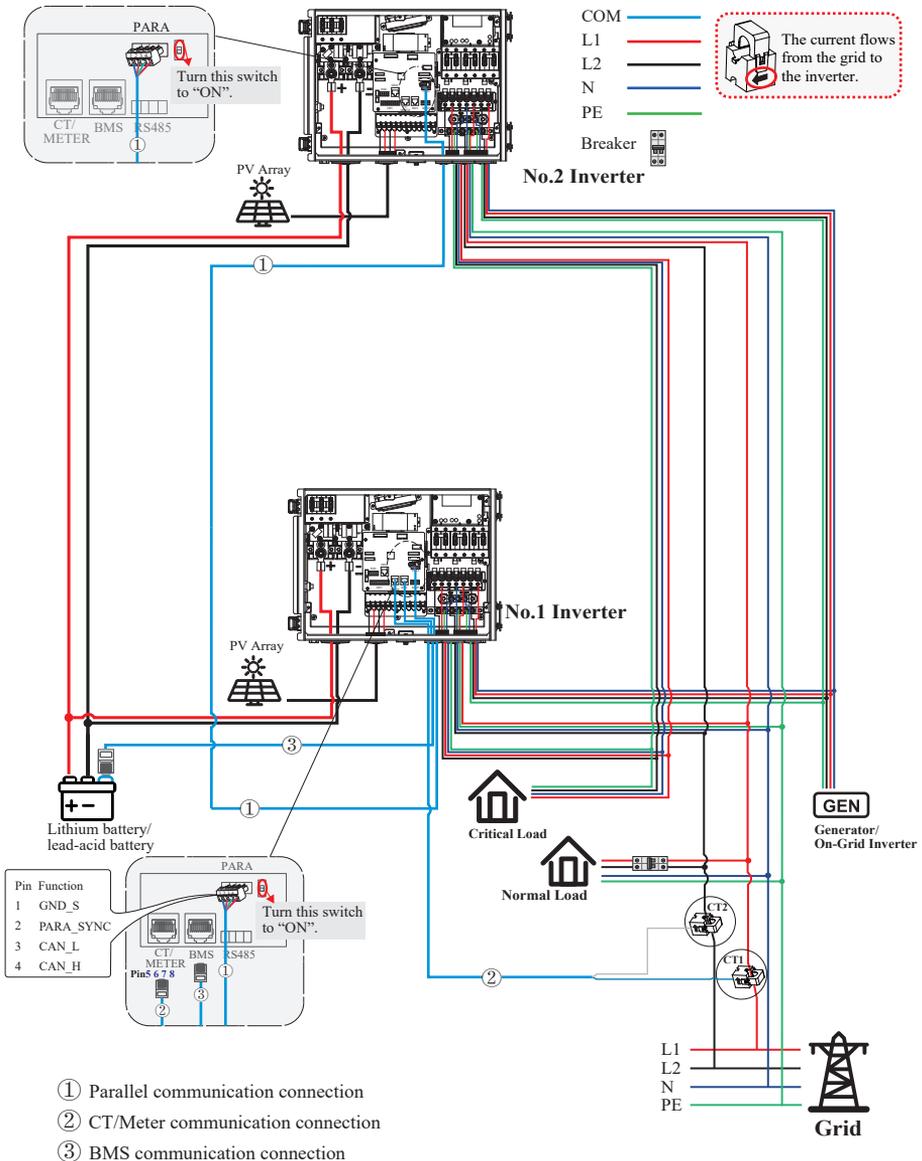
Note:

- ① CT/Meter communication connection (meter is optional)
- ② BMS communication connection (only for lithium battery)
- ③ DRY communication connection

 <p>DANGER</p>	<p>Ensure that the inverter and all cables to be installed have been completely powered off during the whole process of installation and connection. Otherwise, fatal injury could be caused by the high voltage.</p>
--	---

Split Phase Parallel Connection Mode-Scheme A (N=2)

Diagram 02



* CT/Meter and BMS communication cables can be connected to any inverter, but they must be inserted into the same inverter and we call this inverter No. 1 inverter.

Note:

1. BMS communication connection is only for lithium battery.
2. It is necessary to turn the matched resistance switch of No. 1 inverter and No. 2 inverter to “ON” in parallel connection mode.
3. With parallel connection mode, it is necessary to connect APP to one of the inverters and then go to [Console > Hybrid Setting> Other >Parallel mode](#) to enable parallel mode on APP.
4. Under parallel connection mode, the smart load should only be connected independently.
5. The external DC/AC breakers are not supplied with the inverter and must be purchased separately.

Breaker recommendation:

DC Breaker (Battery side): 300A/80V

AC Breaker (GEN side): \cong 60A/250V

AC Breaker (Grid side): \cong 60A/250V

AC Breaker (Backup side): \cong 60A/250V

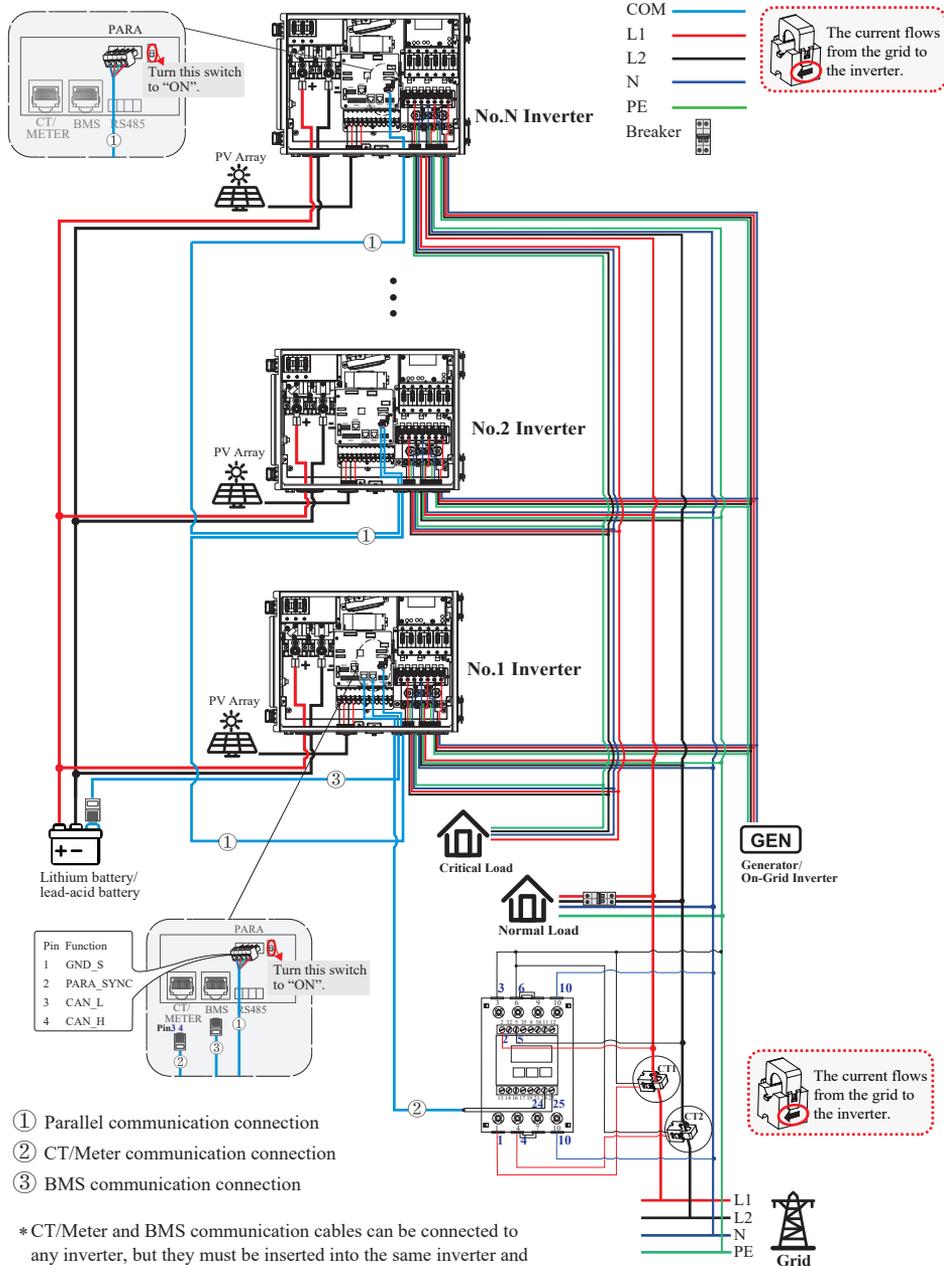


DANGER

Ensure that the inverter and all cables to be installed have been completely powered off during the whole process of installation and connection. Otherwise, fatal injury could be caused by the high voltage.

Split Phase Parallel Connection Mode-Scheme B (2<N≤9)

Diagram 03



Note:

1. BMS communication connection is only for lithium battery.
2. It is necessary to additionally purchase suitable CT and meter according to the specific requirements in parallel connection mode-Scheme B. Meter+CT Ratio is 100:1(optional).
3. It is necessary to turn the matched resistance switch of No. 1 inverter and No. N inverter to “ON” in parallel connection mode.
4. With parallel connection mode, it is necessary to connect APP to one of the inverters and then go to [Console > Hybrid Setting> Other >Parallel mode to](#) enable parallel mode on APP.
5. Under parallel connection mode, the smart load should only be connected independently.
6. The external DC/AC breakers are not supplied with the inverter and must be purchased separately.

Breaker recommendation:

DC Breaker (Battery side): 300A/80V

AC Breaker (GEN side): \cong 60A/250V

AC Breaker (Grid side): \cong 60A/250V

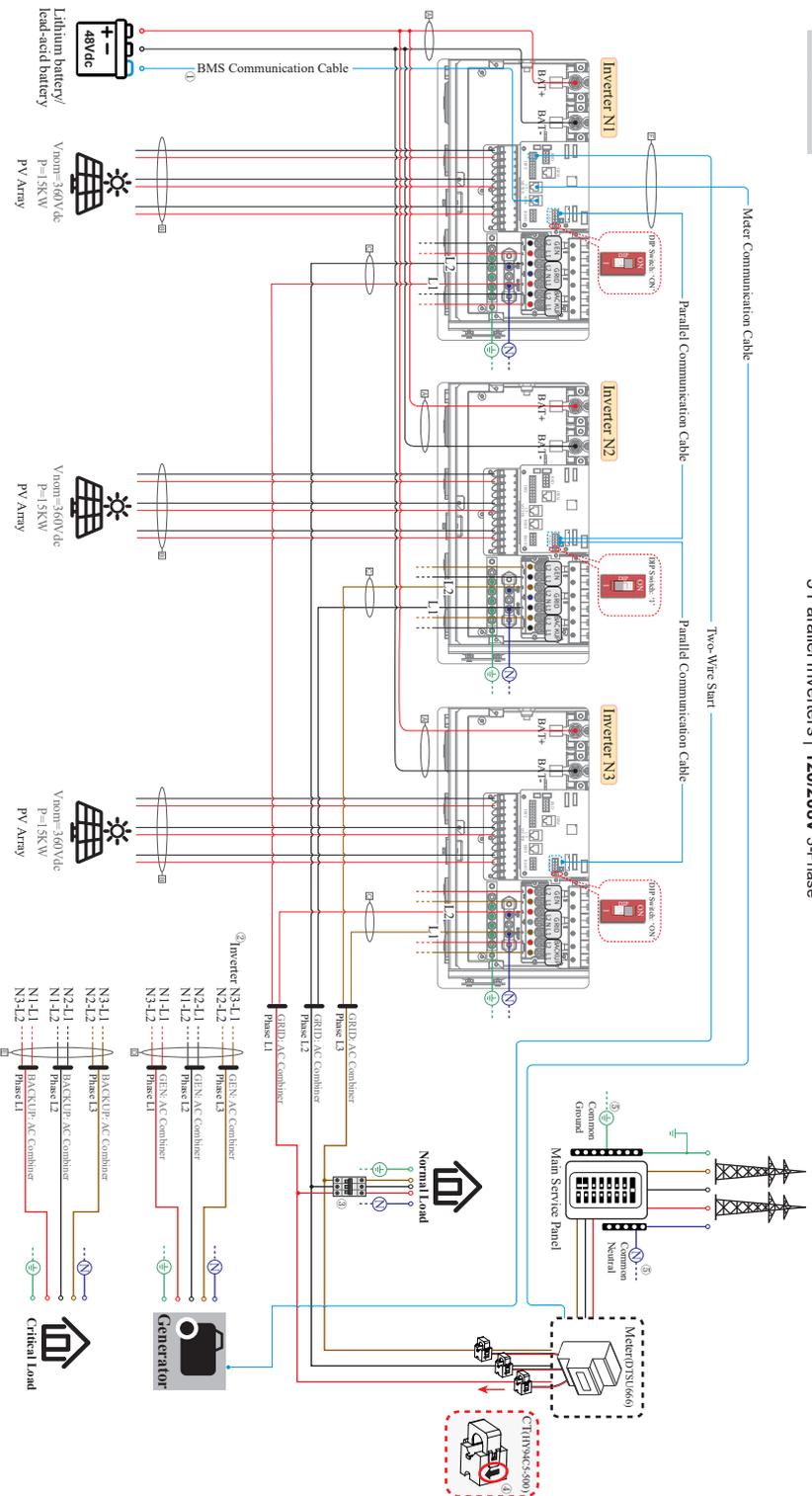
AC Breaker (Backup side): \cong 60A/250V



DANGER

Ensure that the inverter and all cables to be installed have been completely powered off during the whole process of installation and connection. Otherwise, fatal injury could be caused by the high voltage.

Standard Wiring Diagram
3 Parallel Inverters | 120/208V 3-Phase



① RMS symbol for Lithium battery. When applying standard lithium battery connection, each inverter should be connected to BMS COM cable.

② TT, N-E-L1, 'N' represents inverter serial number. 'L' represents the phase of live wire in GRID/GEN/BACKUP connection.

③ The external DC/AC breakers are not supplied with the inverter and must be purchased separately. Refer to TABLE 1.

④ The arrow indicates the current in CT flows from the grid to the inverter.

⑤ These symbols represent a common neutral/ground connection.

Note:

1. Before three-phase connection, please make sure all inverters in parallel have the same firmware version by verifying the ‘DSP’, ‘CSB’, and ‘DC-DC converter’ version numbers on App, as shown in *Figure 4-1*. It is recommended to restore the firmware before the three-phase connection to ensure the same parameter for each inverter, as shown in *Figure 4-2*.

- Verify version number: (Admin account) [Console](#) > [Maintenance](#) > Basic information
- Restore the firmware: (Admin account) [Console](#) > [Maintenance](#) > Maintaining ([Factory data reset](#))



Figure 4-1 Basic information

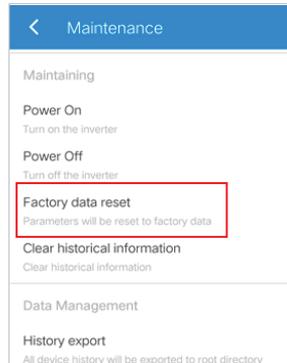


Figure 4-2 Maintaining

2. Detailed connection steps of each port have been illustrated in the following sections of this chapter, please read carefully.

3. BMS connection is only applicable to lithium battery.

- For shared lithium battery connection, please refer to diagram 04 to connect the BMS communication cable.
- For standalone lithium battery connection, the BMS communication cable needs to be connected to each inverter.

App setting guide for three-phase connection

Under three-phase connection mode, it is necessary to connect the APP to each inverter and set related parameters by following the steps below.

1. Login as an administrator: [Console](#) > [Access Management](#) > [Change User](#) > [Login as administrator](#).
2. Go to [Console](#) > [Hybrid Setting](#) > [Other](#) to enable parallel mode, select the correct battery connection type, and set the phase position accordingly, as shown in *Figure 4-3--4-5*. Notice that all three inverters should be set in this step.
3. Go to [Quick setup](#) to set the basic parameters of the inverter. Detailed setting process can be found in [Quick setting at Chapter 7.2.3](#).
4. Set power control: Go to [Console](#) > [Power Limit](#) > [Power control](#) > [Digital Power Meter](#). (*Figure 4-6*)
5. Set power derating control mode: Go to [Console](#) > [Power Limit](#) > [Power derating control mode](#) > [Independent phase power](#). (*Figure 4-7*)

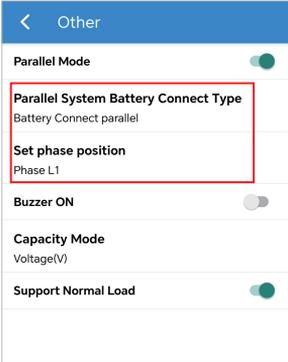


Figure 4-3 Inverter N1-Phase L1

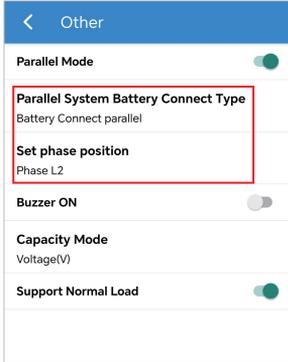


Figure 4-4 Inverter N2-Phase L2

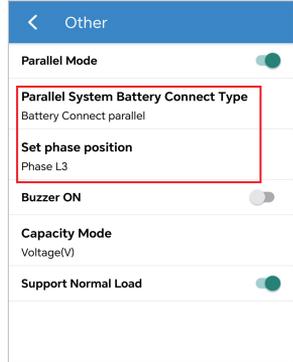


Figure 4-5 Inverter N3-Phase L3



Figure 4-6 Power control

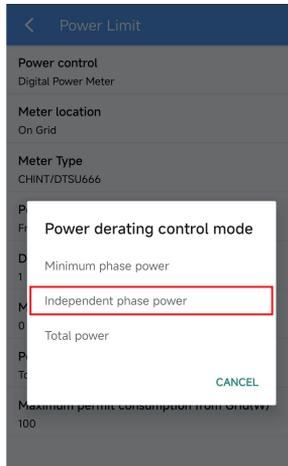
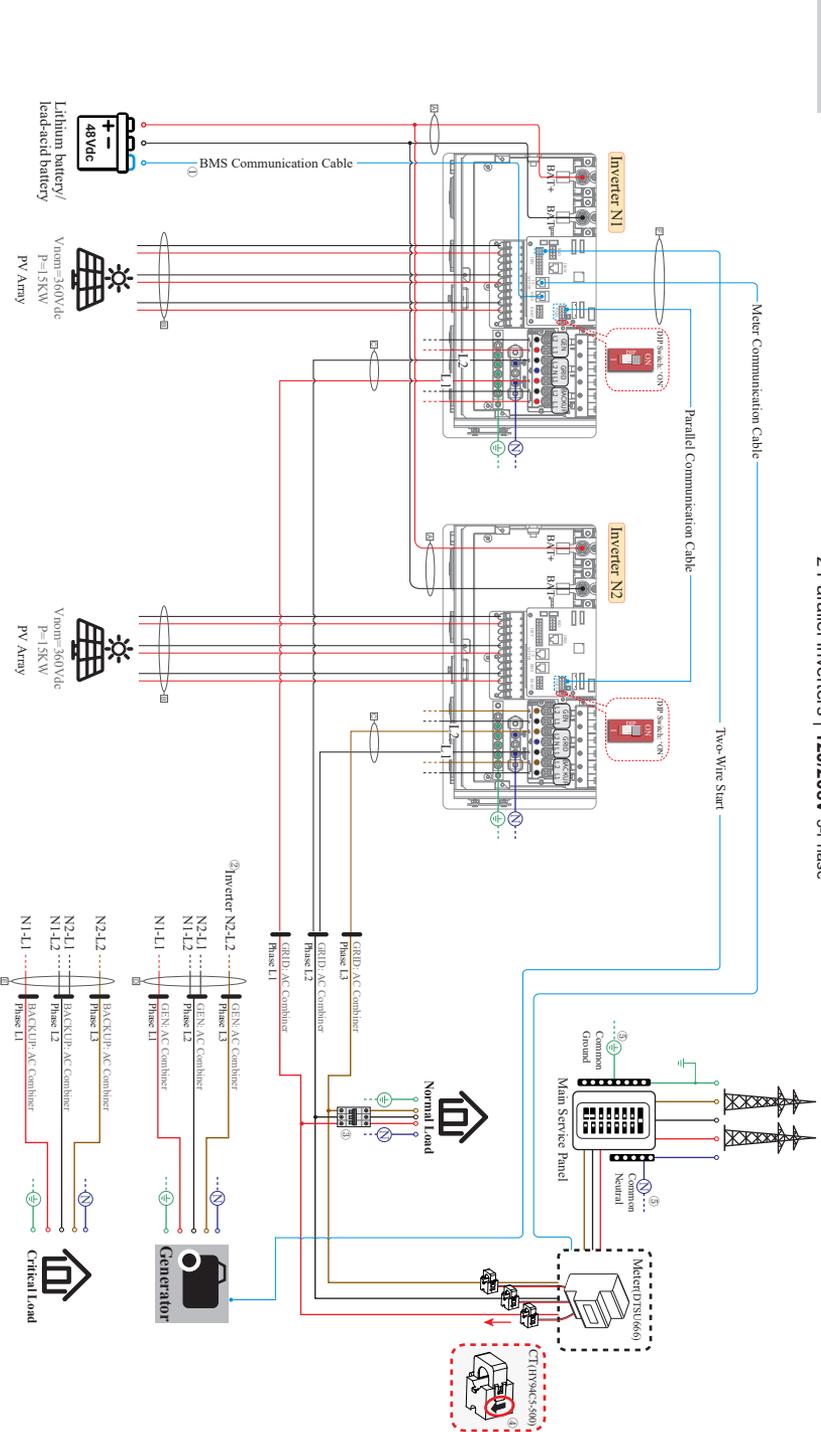


Figure 4-7 Power derating control mode

Standard Wiring Diagram
2 Parallel Inverters | 120/208V 3-Phase



- ① BMS is only for Lithium battery. When applying standard Lithium battery connection, each inverter should be connected to the BMS COM cable.
- ② In "N3-L1", "N" represents inverter serial number, "L" represents the phase of the wire in GRID/GEN/BACKUP connection.
- ③ The external DC/AC breakers are not supplied with the inverter and must be purchased separately. Refer to TABLE 1.
- ④ The arrow indicates the current in CT flows from the grid to the inverter.
- ⑤ These symbols represent a common neutral/ground connection.

TABLE 1
BREAKER RECOMMENDATION

LOCATION	SPECIFICATION
Battery side(DC)	300A/80V
Battery side(AC)	≥60A/250V
Grid side(AC)	≥60A/250V
Backup side(AC)	≥60A/250V

TABLE 2
WIRE GAUGE GUIDE (COPPER)

LABEL	CONDUCTOR
A	0 AWG
B	10.8 AWG
C	4.2 AWG
D	6-4 AWG
E	4-2 AWG
F	24-23 AWG CAT6

① Depends on ground fault/through current and local code requirements.
② Normal lead side(AC)

Note:

- Before three-phase connection, please make sure all inverters in parallel have the same firmware version by verifying the ‘DSP’, ‘CSB’, and ‘DC-DC converter’ version numbers on App, as shown in *Figure 4-1*. It is recommended to restore the firmware before three-phase connection to ensure the same parameter for each inverter, as shown in *Figure 4-2*.
 - Verify version number: (Admin account) [Console](#) > [Maintenance](#) > Basic information.
 - Restore the firmware: (Admin account) [Console](#) > [Maintenance](#) > Maintaining ([Factory data reset](#)).
- Detailed connection steps of each port have been illustrated in the following sections of this chapter, please read carefully.
- BMS connection is only applicable to lithium battery.
 - For shared lithium battery connection, please refer to diagram 05 to connect the BMS communication cable.
 - For standalone lithium battery connection, the BMS communication cable needs to be connected to each inverter.

App setting guide for three-phase connection

Under three-phase connection mode, it is necessary to connect the APP to each inverter and set related parameters by following the steps below.

- Login as an administrator: [Console](#) > [Access Management](#) > [Change User](#) > [Login as administrator](#).
- Go to [Console](#) > [Hybrid Setting](#) > [Other](#) to enable parallel mode, select the correct battery connection type, and set the phase position accordingly, as shown in *Figure 4-8&4-9*. Notice that all three inverters should be set in this step.
- Go to [Quick setup](#) to set the basic parameters of the inverter. Detailed setting process can be found in [Quick setting at Chapter 7.2.3](#).
- Set power control: Go to [Console](#) > [Power Limit](#) > [Power control](#) > [Digital Power Meter](#). (*Figure 4-6*)
- Set power derating control mode: Go to [Console](#) > [Power Limit](#) > [Power derating control mode](#) > [Independent phase power](#). (*Figure 4-7*)

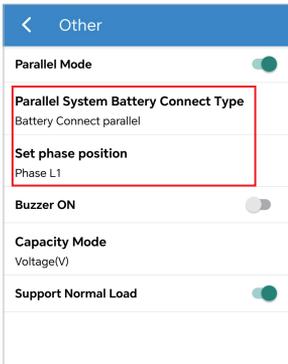


Figure 4-8 Inverter N1-Phase L1

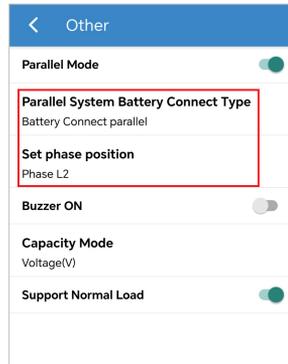
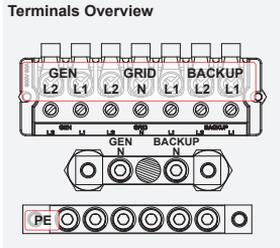


Figure 4-9 Inverter N2-Phase L2

4.2 Grounding

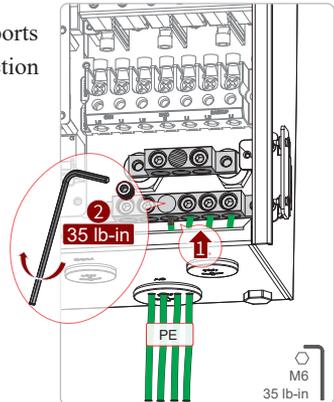
A protective earth (PE) terminal is equipped inside of the inverter’s wire box. Please be sure to connect the PE cable to the ground bus bar for reliable grounding.

AWG 6 or 4 green or green-yellow wires are recommended.



Items	Remark
PE cable size	6~4 AWG
Strip length	0.7"(18mm)
Screw	M6
Torque	35 lb-in

- Thread the wires into wire box through AC connection ports which refer to Grounding/GRID/BACKUP/GEN connection ports.
- As shown in the figures, connect PE to the terminals as labeled, and tighten terminal screws.
- Make sure that all wires are securely in place.



<p>WARNING</p>	<p>The inverter must be grounded; otherwise, there will be an electric shock risk.</p>
-----------------------	--

<p>CAUTION</p>	<p>If the positive pole or negative pole of the PV array is required to be grounded, the inverter output (to AC grid) must be isolated by transformer in accordance with IEC62109-1, -2 standards.</p>
-----------------------	--

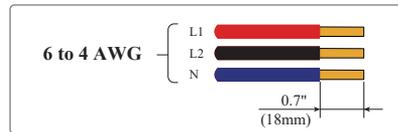
4.3 GRID/BACKUP/GEN Connection

This section explains the requirements and procedures of PV connection. Read carefully before connecting.

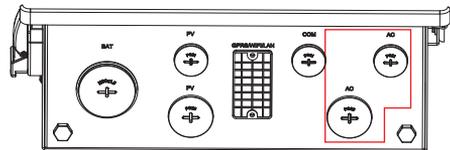
 DANGER	Before connecting the GRID/BACKUP/GEN terminal, ensure that both the AC terminal and the DC terminal are powered off and the PV switch is OFF. Otherwise there is a risk of high voltage shock.
---	---

Step1. Prepare the proper cable we recommended as table below, and strip an appropriate length of the cable insulation.

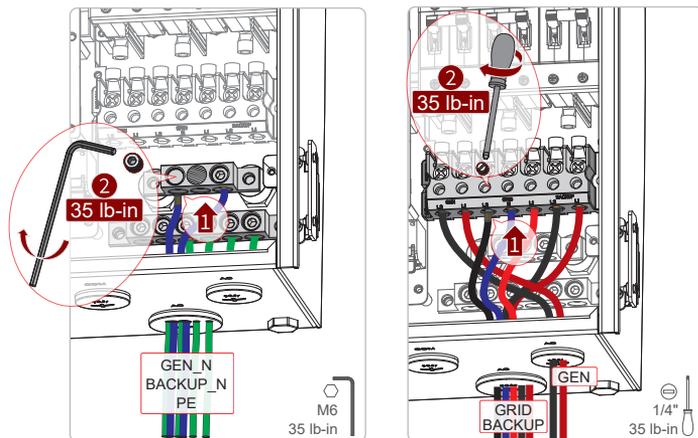
It is recommended to use outdoor dedicated cables.



Step2. Thread the wires into wire box through AC ports.



Step3. As shown in figure below, according to the label on terminal blocks, fit the wire in and tighten terminal screws. Finally, make sure that all wires are securely in place.



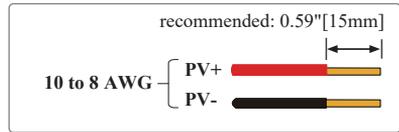
4.4 PV Connection

This section explains the requirements and procedures of PV connection. Read carefully before connecting.

 DANGER	<ol style="list-style-type: none">1. Photovoltaic arrays exposed to sunlight will generate dangerous voltages!2. Before connecting the PV terminal, ensure that both the AC terminal and the DC terminal are powered off and the PV switch is OFF. Otherwise there is a risk of high voltage shock.
--	--

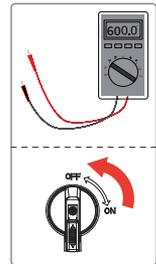
Step1. Prepare the proper cable we recommended, and strip approx. 15 mm of the cable insulation.

It is recommended to use dedicated PV cable.

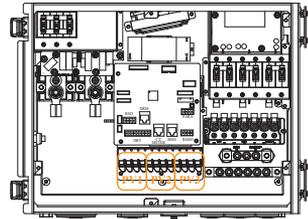
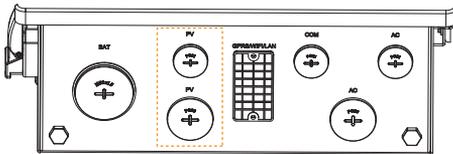


Step2. Inspection before connection.

- Check correct polarity of wire connection from PV modules and PV input connectors.
- The test voltage cannot exceed 600V.
- Ensure that the PV switch is OFF.

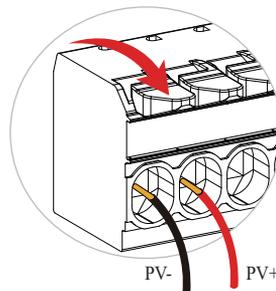
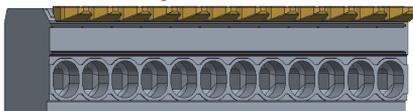


Step3. Thread the wires into wire box through PV connection ports.



Step4. Open the switches of PV input connector. Insert the stripped cable into the PV input connector. When doing so, ensure that the stripped cable and the PV input connector are of the same polarity. Finally, close switches and ensure the wires are tightly fixed.

Side view of PV input connector:



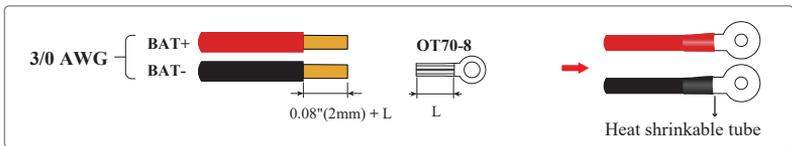
4.5 Battery Connection

This section explains the requirements and procedures of battery connection. Read carefully before connecting.

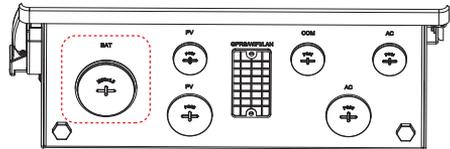
 DANGER	<p>Before connecting the battery terminal, ensure that both the AC terminal and the DC terminal are powered off and the PV switch is OFF. Otherwise there is a risk of high voltage shock.</p>
---	--

Step1. Prepare the proper cable we recommended, and strip an appropriate length of the cable insulation.

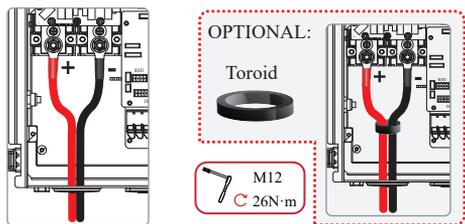
It is recommended that the battery cable be less than or equal to 3m.



Step2. Thread the wires into wire box through BAT connection port.



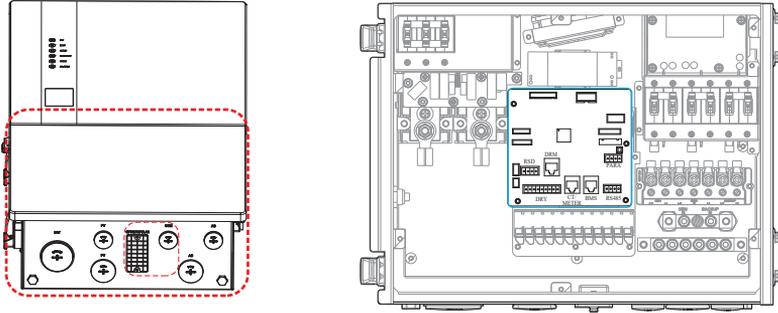
Step3. Insert the wires into battery terminals. A toroid is optional for our inverter to avoid interference.



 WARNING	<p>Reverse polarity will damage the inverter!</p>
--	---

4.6 Communication Connection

There are communication interfaces in the communication port on the bottom of the inverter as show below :

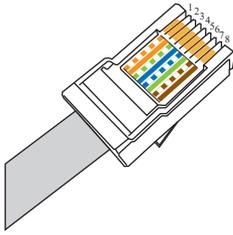
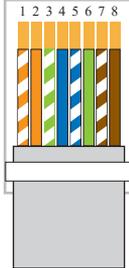


Interface		Descriptions
PARA		4-Pin interface for parallel communication
		A matched resistance switch for parallel communication
RS485		4-Pin interface for RS485 communication
DRM		Demand response mode for Australia application
CT/METER		For CT/Meter communication or Grid current sense
BMS		Lithium battery communication interface
9-Pin	GEN	Generator control
	NTC	Temperature sensor terminal of lead-acid battery
	RMO	Remote off control
	DRY	DI/DO control
RSD		RSD control interface
GPRS/WIFI/LAN		For GPRS/WIFI/LAN communication

4.6.1 BMS Connection (Only for Lithium Battery)

 NOTE	This manual ONLY illustrates the pinout sequence of BMS at INVERTER SIDE. For details about the pinout sequence at battery side, see the user manual of the battery you use, and the following pinout diagram of battery side is only for illustration.
---	---

• **Standard RJ45 Pinout**

RJ45 Pin Configuration	
Pin	Color
1	White-Orange
2	Orange
3	White-Green
4	Blue
5	White-Blue
6	Green
7	White-Brown
8	Brown

Always face the flat side of the terminal, and count the pin slots from left to right from 1 to 8. Read the pin definitions of both the battery and inverter carefully.

• **Pin definition of terminal**

INVERTER:

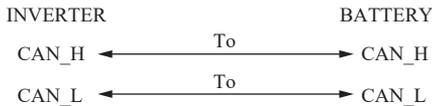
Inverter	
Pin	Definition
1	RS485_A
2	RS485_B
3	NC
4	CAN_H
5	CAN_L
6	NC
7	NC
8	NC

BATTERY:

Taking one battery's pin configuration as an example.

Battery Example	
Pin	Definition
1	NC
2	NC
3	NC
4	CAN_H
5	CAN_L
6	GND
7	NC
8	NC

• **CAN BUS connection principle**



• **BMS communication cable preparation:**

- ① Prepare RJ45 terminals and strip appropriate length of COM cables.
- ② According to pin definitions and cable order, assemble the RJ45 terminals and crimp communication wires. There are two methods to assemble the RJ45 terminals.
- ③ Then label the RJ45 terminals (BAT or INV) to avoid confusion.
- ④ After finishing wire-making, use a multimeter or other specific tool to check if your cable is good, bad, or wired incorrectly.

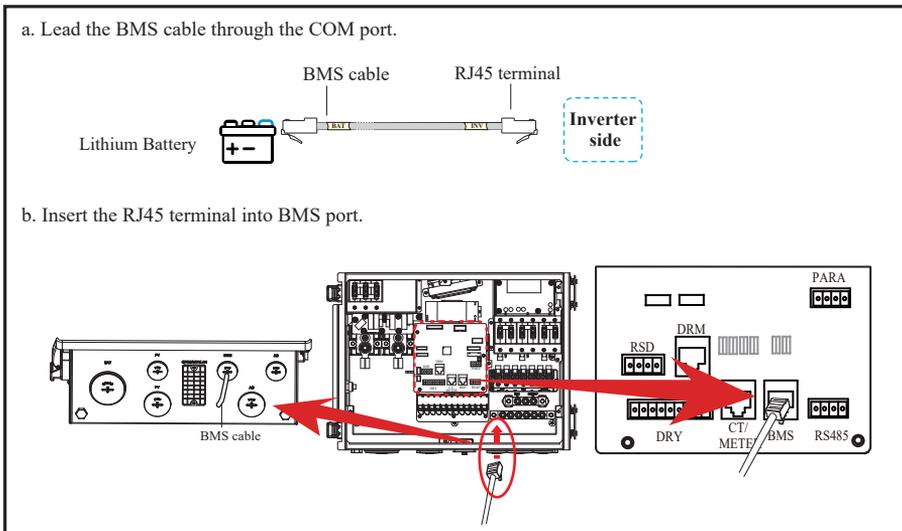
Method 1: Use the INVERTER RJ45 pinout as the standard pinout to crimp wires, then the battery side will be a non-standard one (special pinout). Cut off the other no-used wires (1/2/3/6/7/8) for the battery RJ45 terminal.



Method 2: Use the BATTERY RJ45 pinout as the standard pinout to crimp wires, then the inverter side will be a non-standard one (special pinout). Cut off the other no-used wires (1/2/3/6/7/8) for the inverter RJ45 terminal.



• **BMS communication cable connection steps:**

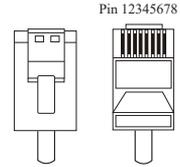


4.6.2 CT/Meter Connection

A CT/Meter is applied to monitor electricity usage of all loads.

• **RJ45 Terminal Configuration for CT and Meter Communication**

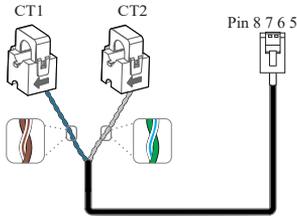
PIN	1	2	3	4	5	6	7	8
Function Description	/	/	RS485_A	RS485_B	CT2-	CT2+	CT1+	CT1-



Note: The Standard RJ45 Pinout Color in BMS Connection section is also applicable to this part .

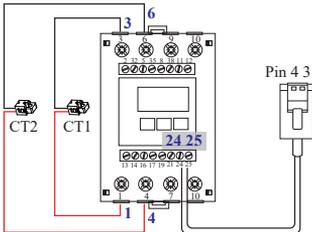
• **Cable connection overview**

CT:



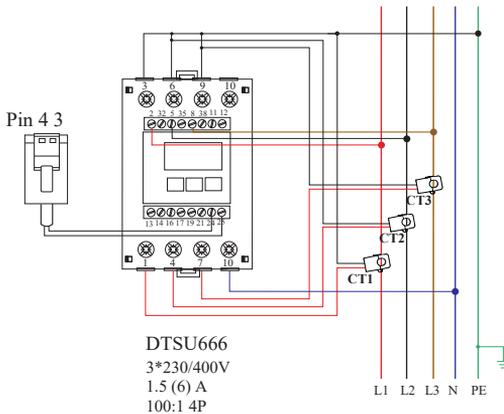
RJ45	RJ45 Pinout Color	CT Cable Color
Pin5(CT2-)	White-Blue	White
Pin6(CT2+)	Green	
Pin7(CT1+)	White-Brown	Blue
Pin8(CT1-)	Brown	

Meter+CT:



RJ45	Meter
Pin3(RS485_A)	Pin24
Pin4(RS485_B)	Pin25

Meter+CT (for 3-phase connection only):

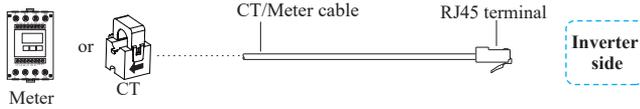


RJ45	Meter
Pin3(RS485_A)	Pin24
Pin4(RS485_B)	Pin25

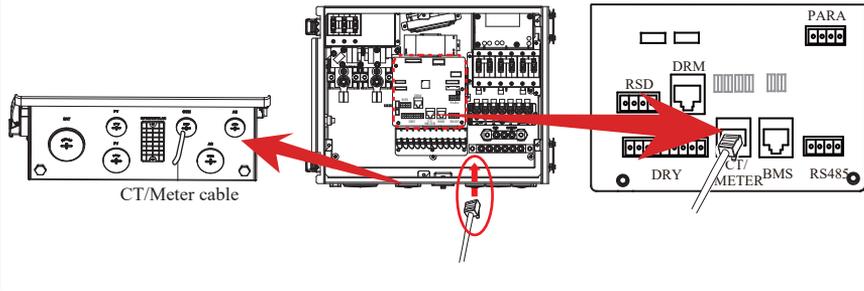
Meter	CT	Other Wiring
Pin1	CT1+	/
Pin3	CT1 -	PE
Pin4	CT2+	/
Pin6	CT2 -	PE
Pin7	CT3+	/
Pin9	CT3 -	PE
Pin2	/	L1
Pin5	/	L2
Pin8	/	L3
Pin10	/	N

• **CT/Meter communication cable connection steps:**

a. Make the RJ45 terminal according to above function description of each Pin definition.



b. Lead the CT/Meter cable through the COM port. And insert the RJ45 terminal into CT/METER port.



4.6.3 RS485 Connection

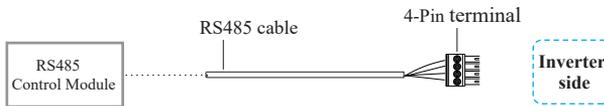
• 4-Pin Terminal Configuration of RS485 Communication



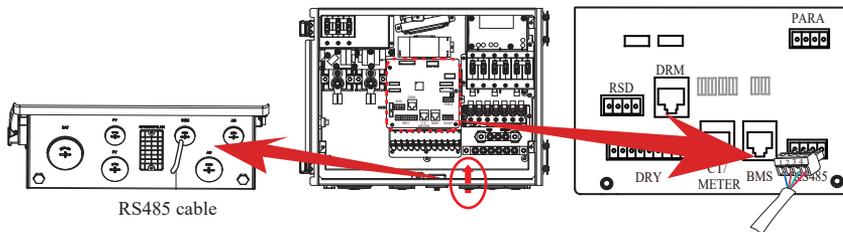
PIN	1	2	3	4
Function Description	RS485_A	RS485_B	PE	PE

• RS485 communication cable connection steps:

a. Make the 4-Pin terminal according to above function description of each Pin definition.



b. Lead the RS485 cable through one COM port. And insert the 4-Pin terminal into RS485 port on inverter panel.



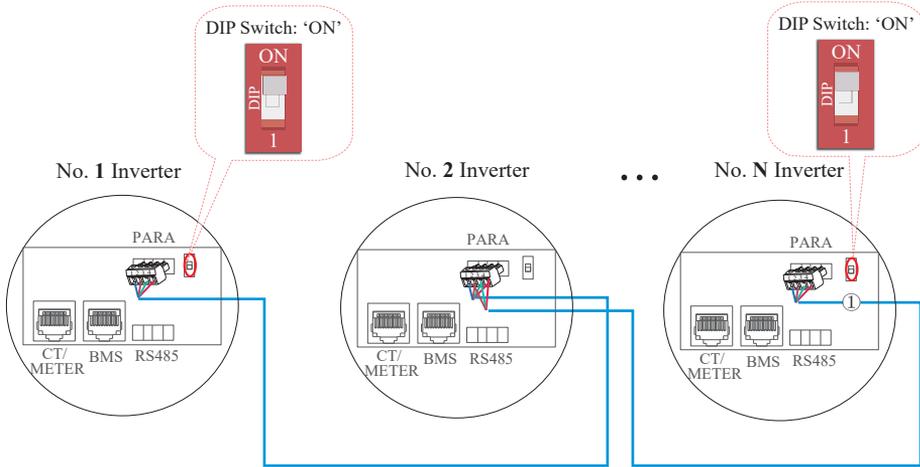
4.6.4 Parallel Communication Connection

• 4-Pin Terminal Configuration of parallel Communication



PIN	1	2	3	4
Function Description	GND_S	PARA_SYNC	CAN_L	CAN_H

• Parallel communication cable connection overview

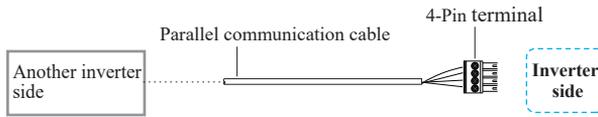


It is necessary to turn the matched resistance switch of No. 1 inverter and No. N inverter to “ON” in parallel connection mode.

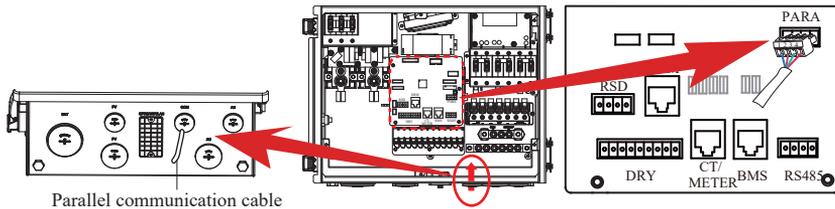
No. 1 Inverter	No. 2 Inverter	...	No. N Inverter
Pin4(CAN_H)	Pin4(CAN_H)		Pin4(CAN_H)
Pin3(CAN_L)	Pin3(CAN_L)		Pin3(CAN_L)
Pin2(PARA_SYNC)	Pin2(PARA_SYNC)		Pin2(PARA_SYNC)
Pin1(GND_S)	Pin1(GND_S)		Pin1(GND_S)

• **Parallel communication cable connection steps:**

a. Make the 4-Pin terminal according to above function description of each Pin definition.



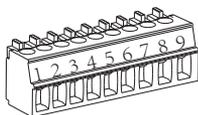
b. Lead the Parallel communication cable through one COM port. And insert the 4-Pin terminal into PARA port.



4.6.5 NTC/RMO/DRY Connection(s)

• **9-Pin Terminal Configuration of Auxiliary Communication**

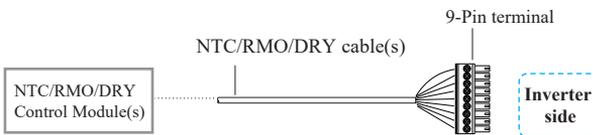
Pin 123456789



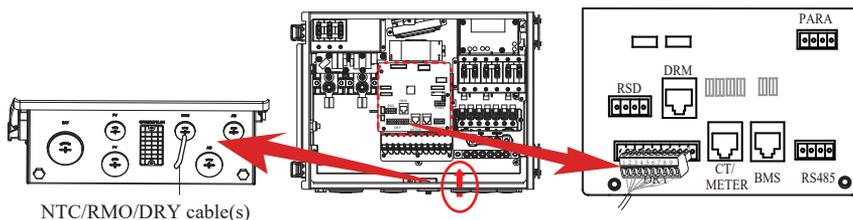
PIN	Function Description
1	GEN Control
2	GEN Control
3	NC1 (Normal Close)
4	NO2 (Normal Open)
5	N2
6	NC2 (Normal Close)
7	REMO OFF
8	GND S (NTC BAT)
9	NTC BAT+

• **NTC/RMO/DRY communication cable connection steps:**

a. Make the 9-Pin terminal according to above function description of each Pin definition for the auxiliary port you want to use.



b. Lead the NTC/RMO/DRY cable(s) through one COM port. And insert the 9-Pin terminal into DRY port.



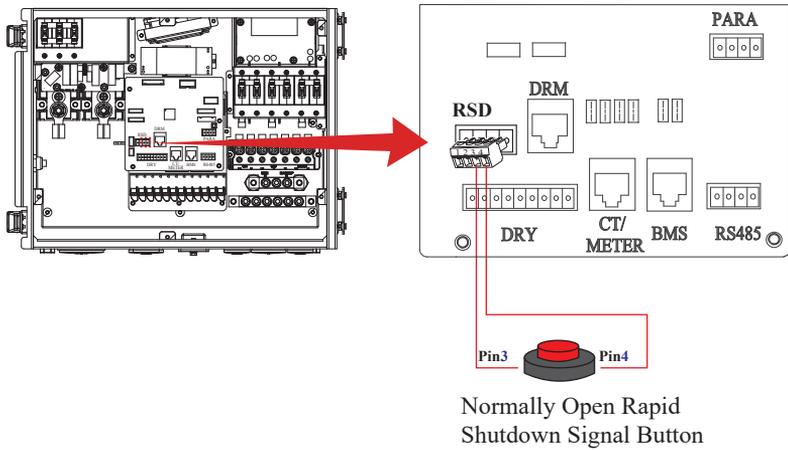
4.6.6 RSD Connection(s)

- 4-Pin Terminal Configuration of RSD



PIN	3	4
Function Description	Emergency Stop Signal Button	

- Emergency Stop Signal:



- RSD connection steps:

a. Make the 4-Pin terminal according to above function description of each Pin definition.

RSD Communication cable

4-Pin terminal

Inverter side

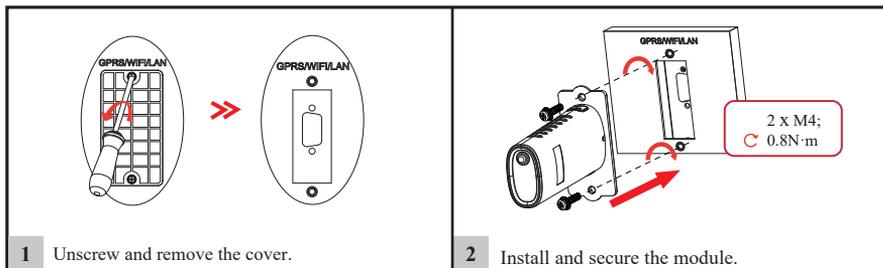
b. Lead the RSD Communication cable through one COM port. And insert the 4-Pin terminal into RSD port.

Communication cable

4.6.7 WIFI Module Connection

For details, please refer to the corresponding Module Installation Guide in the packing.

The appearance of module may be slightly different. The figure shown here is only for illustration.



5 System Operation

5.1 Inverter Working Mode

The inverter supports several different working modes.

5.1.1 Self-consumption Mode

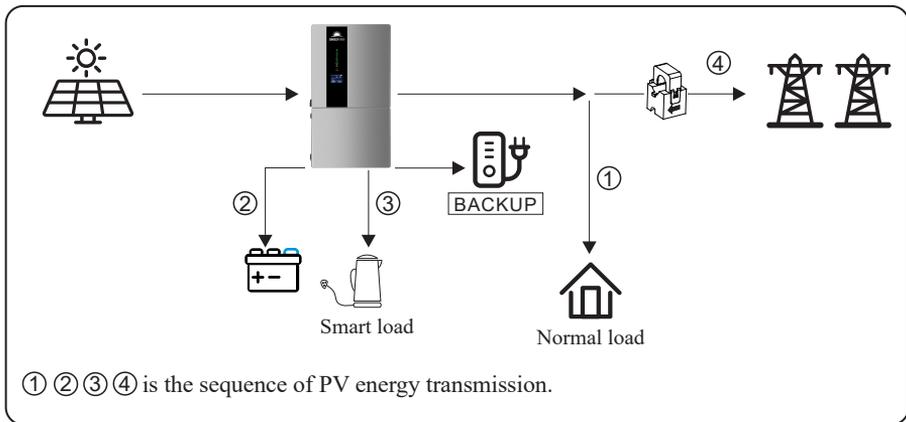
Go to the "Hybrid Setting" menu, and select the "Self-consumption mode".

Under Self-consumption mode, the priority of PV energy consumption will be Load > Battery > Grid, that means the energy produced by PV gives priority to powering local loads, the excess energy is used to charge the battery and the remaining energy is fed into the grid.

This is the default mode to increase self-consumption rate. There are several situations of self-consumption working mode based on PV energy.

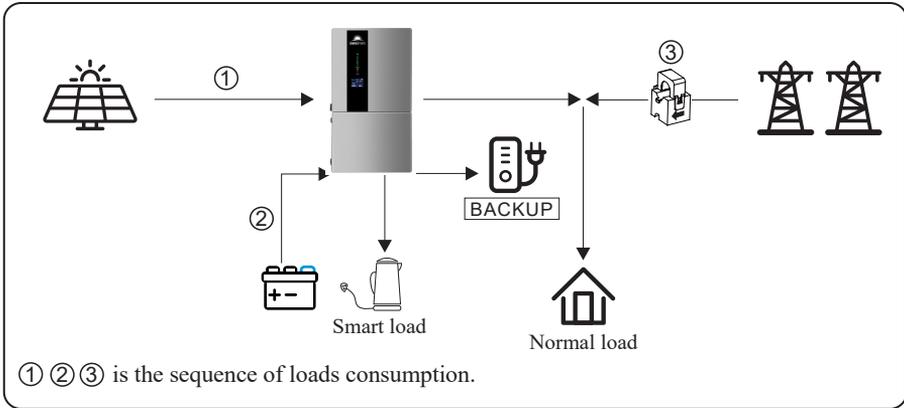
a) Wealthy PV Energy

When PV energy is wealthy, the PV energy will be first consumed by loads, the excess energy will be used to charge the battery and then the remaining energy will be fed into the grid.



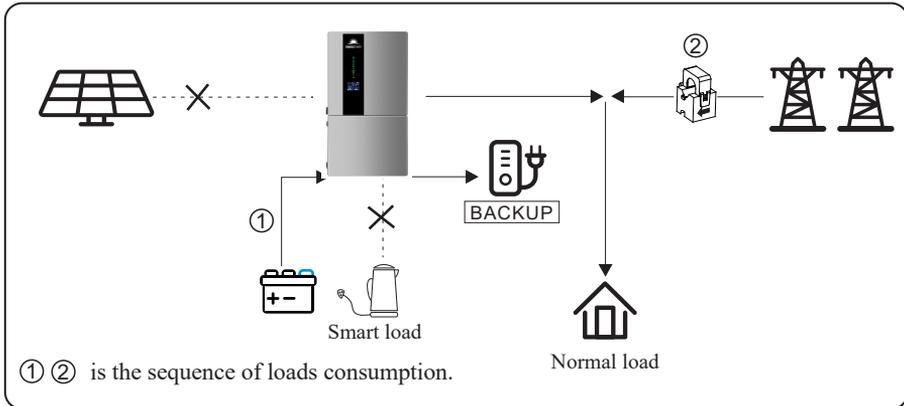
b) Limited PV Energy

When the PV energy is not enough to cover all consumption, the PV energy will be entirely used by loads, and the insufficient part will be supplied by battery. Then still insufficient parts will be supplied by grid.



c) No PV Input

The inverter will first discharge the battery energy for home load consuming when no PV input(such as in the evening or some cloudy or rainy days). If the demand is not met, the loads will consume grid energy.



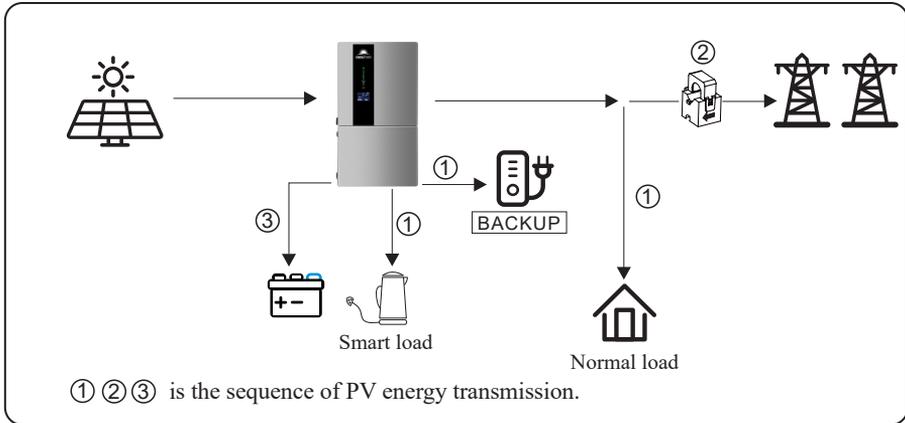
5.1.2 Feed-in Priority Mode

Go to the "Hybrid Setting" menu, and select the "Feed-in priority mode".

Under this mode, the priority of PV energy consumption will be Load > Grid > Battery, that means the energy produced by PV gives priority to powering local loads, the excess energy is fed into the grid, and the remaining energy is used to charge the battery.

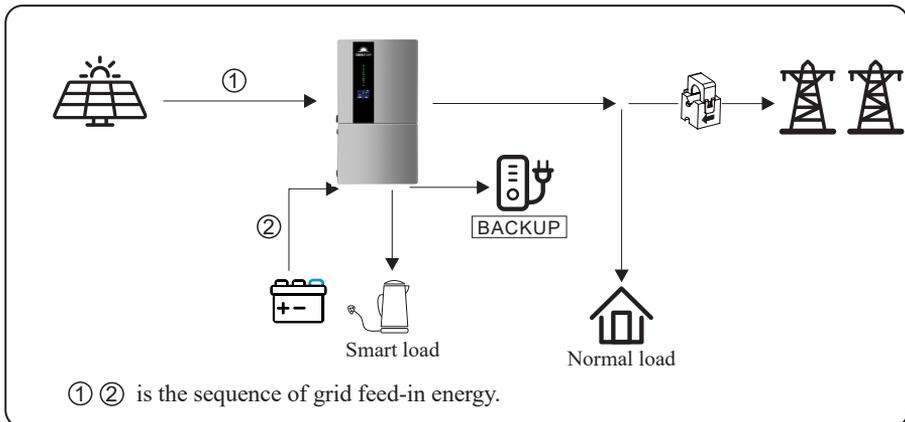
a) Wealthy PV Energy

When PV energy is wealthy, the PV energy will be first consumed by loads. If there is excess PV power, the power will be fed into grid. If there is still PV energy left after load consuming and grid feeding, then the remaining PV power will be used to charge the battery.



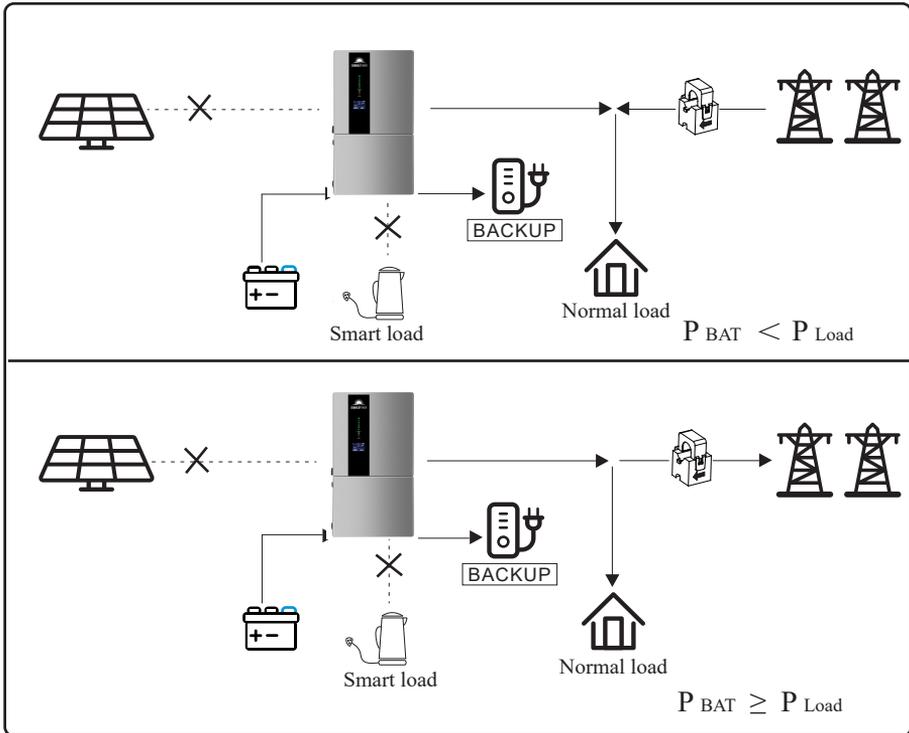
b) Limited PV Energy

When PV energy is limited and can not meet the feed-in grid power, the battery will discharge to meet it.



c) No PV Input

The inverter will first discharge the battery energy for home load consuming when no PV input (such as in the evening or some cloudy or rainy days). If the demand is not met, the loads will consume the grid energy.



5.1.3 Back-up Mode

Go to the "Hybrid Setting" menu, and select the "Back-up Mode".

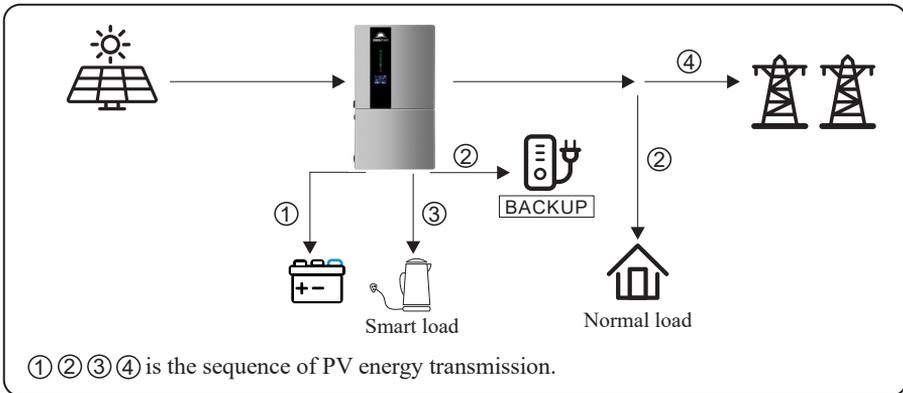
Under this mode, the priority of PV energy consumption will be Battery > Load > Grid.
This mode aims at charging the battery quickly, and at the same time, you can choose whether to allow AC to charge the battery.

Forbid AC charging

In this mode, the battery can be charged only with PV power, and the charging power varies with PV power.

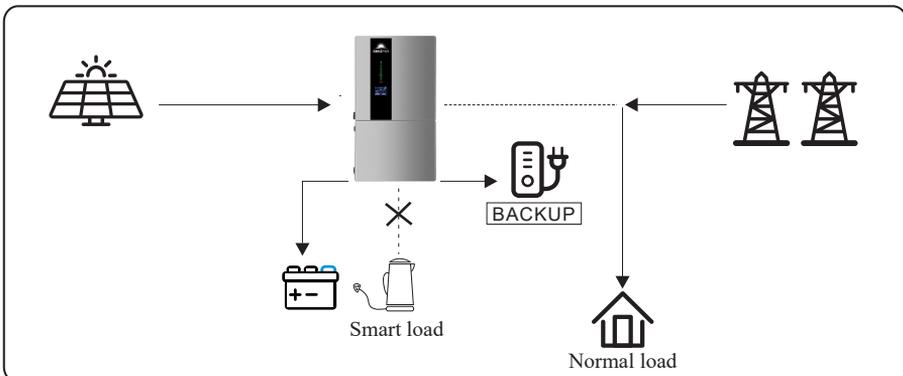
a) Wealthy PV power

When PV energy is wealthy, PV charges the battery first, then meets the load, and the rest is fed into the grid.



b) Limited PV power

When PV energy is limited, PV gives priority to charging the battery, and the grid directly meets the load demand.

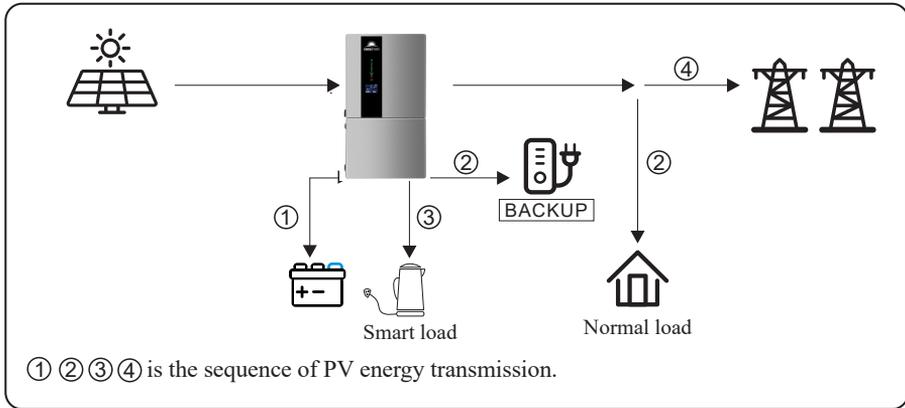


Allow AC charging

In this situation, the battery can be charged both with PV and AC.

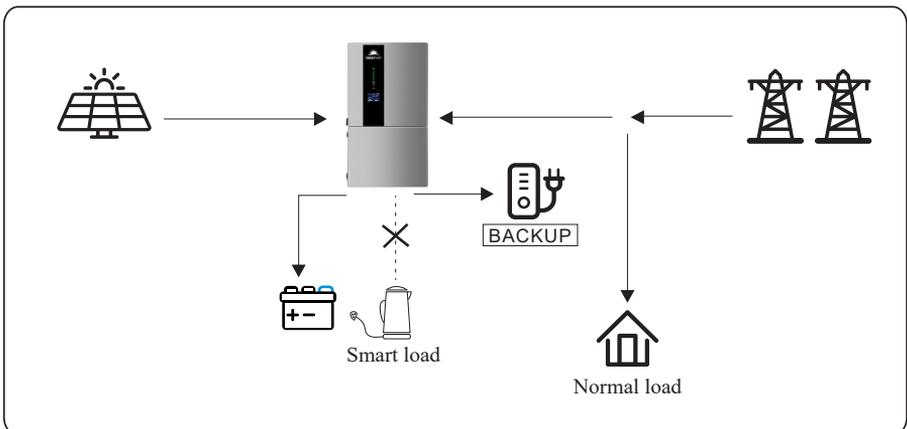
a) Wealthy PV power

When PV energy is wealthy, PV charges the battery first, then meets the loads, and the rest is fed into the grid.



b) Limited PV power

When the PV energy is not enough to charge the battery, the grid energy will charge the battery as supplement. Meanwhile, the grid energy is consumed by loads.



5.1.4 Forced Charge/Discharge Function

According to the demands of application, the user can set the inverter to work on forced charge/discharge the battery in any working mode.

There are three time periods in which you can set this function. Outside of the set periods, the inverter returns to its original working mode. The forced charge/discharge function has the highest priority.

The relationship between the forced charge/discharge function and working mode shown as below.



M : Self-consumption Mode/Feed-in Priority Mode/Back-up Mode

T1: Time period 1 for forced charge/discharge parameter setting

T2: Time period 2 for forced charge/discharge parameter setting

T3: Time period 3 for forced charge/discharge parameter setting

T1, T2, and T3 priority to M.

For the detail settings, please go to [Console > Hybrid Setting](#) to enable [Time-based Control](#) on APP.

5.1.5 Off Grid Mode

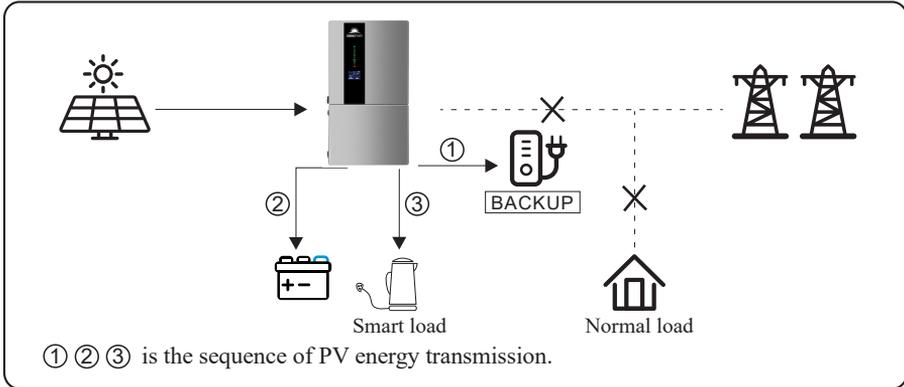
When the power grid is cut off, the system automatically switches to Off Grid mode.

Under off-grid mode, only critical loads are supplied to ensure that important loads continue to work without power failure.

Under this mode, the inverter can't work without the battery.

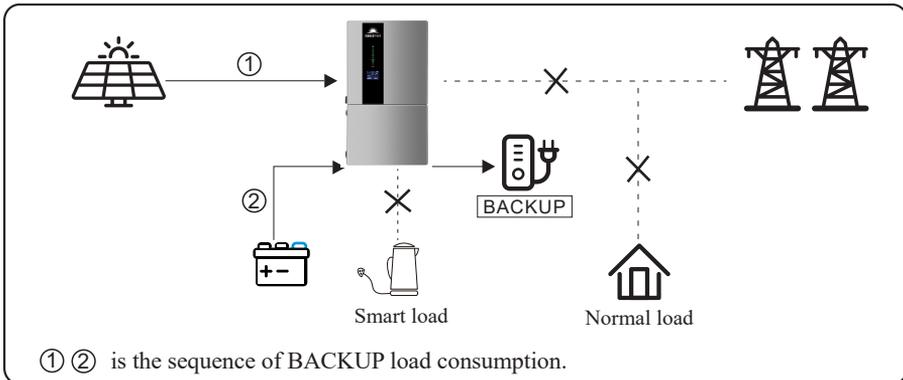
a) Wealthy PV power

When PV energy is wealthy, the PV power will be first consumed by critical load, then charge the battery.



b) Limited PV power

When PV energy is limited, BACKUP loads are first powered by PV and then supplemented by battery.



NOTICE

- Under this mode, please complete the output voltage and frequency settings.
- It is better to choose the battery capacity greater than 100Ah to ensure BACKUP function works normally.
- If BACKUP output loads are inductive or capacitive loads, to make sure the stability and reliability of system, it is recommended to configure the power of these loads to be within 50% of BACKUP output power range.

5.2 Startup/Shutdown Procedure

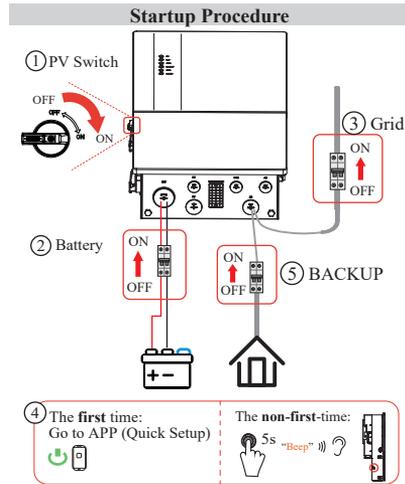
5.2.1 Startup Procedure

Before starting up, check whether the installation is secure and strong enough, and whether the system has been well grounded. Then make sure the connections of AC, battery, PV etc. are correct, and confirm the parameters and configurations conform to relevant requirements.

AC Frequency	50/60Hz	PV Voltage	70~540V
Battery Voltage	40~64V	Grid AC Voltage	120/240V(Split phase) /208V(2/3 phase)

Make sure all the above aspects are right, then follow the procedures below to start up the inverter.

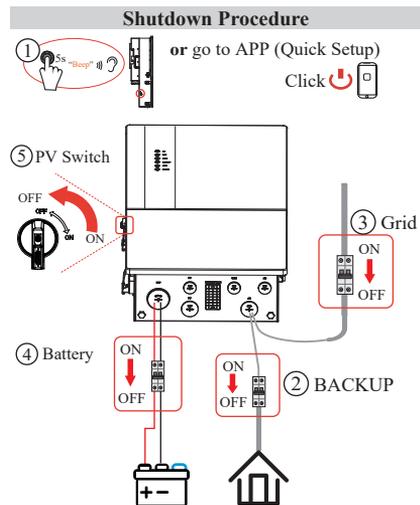
- 1) Power on the PV Switch.
- 2) Power on the DC breaker at BATTERY side.
- 3) Power on the AC breaker at GRID side.
- 4) Connect the cell phone App via Bluetooth. And click the Power ON in the App for the first time. Refer to Section 7.2 for details. Or you can hold the ON/OFF button on the side of the inverter for 5s in this step when performing subsequent startup.
- 5) Power on the AC breaker at BACKUP side.



5.2.2 Shutdown Procedure

When it is necessary to shut down the running system, please follow the procedures below:

- 1) Connect the cell phone App via Bluetooth. And click the Power OFF on the App. Refer to Section 7.2 for details. Or you can hold the ON/OFF button on the side of the inverter for 5 seconds in this step when performing subsequent shutdown.
- 3) Power off the AC breaker at BACKUP side.
- 4) Power off the AC breaker at GRID side.
- 5) Power off the DC breaker at BATTERY side.
- 6) Power off the PV Switch.
- 7) To disconnect the inverter cables, please wait at least 5 minutes before touching them.



6 Commissioning

Full commissioning of the inverter system is required as this can essentially protect the system from fire, electric shock or other damages or injuries.

6.1 Inspection

Before commissioning, the operator or installer (qualified personnel) must inspect the system carefully and make sure:

- 1) The system is firmly and correctly installed according to this Manual, and there is an enough space for operation, maintenance and ventilation.
- 2) All the terminals and cables are in good conditions, free of any damages.
- 3) No items are left on the inverter or in the required gap.
- 4) The PV, battery pack can working normally, and grid is normal.

6.2 Commissioning Procedure

After inspection and making sure status is right, then start the commissioning of the system.

- 1) Power on the system by referring to the Startup section 5.2.1.
- 2) Setting the parameters on the App as needed.
- 3) Finish the commissioning.

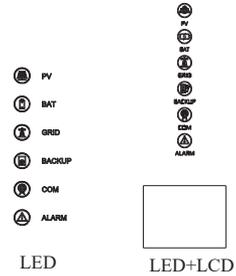
7 User Interface

7.1 LED/LCD

7.1.1 LED Introduction

This section describes LED indicators, which include PV, BAT, GRID, BACKUP, COM, ALARM indicators.

The table below explains the status and description of all indicators. Please read it carefully.



LED Indicator	Status	Description
PV	On	PV input is normal.
	Blink	PV input is abnormal.
	Off	PV is unavailable.
BAT	On	Battery is charging.
	Blink	Battery is discharging. Battery is abnormal.
	Off	Battery is unavailable.
GRID	On	GRID is available and normal.
	Blink	GRID is available and abnormal.
	Off	GRID is unavailable.
COM	Blink	Data are communicating.
	Off	No data transmission.
BACKUP	On	BACKUP power is available.
	Blink	BACKUP output is abnormal.
	Off	BACKUP power is unavailable.
ALARM	On	Fault has occurred and inverter shuts down.
	Blink	Alarms have occurred but inverter doesn't shut down.
	Off	No fault.

Details	Code	PV LED	Grid LED	BAT LED	BACKUP LED	COM LED	ALARM LED
PV normal		●	○	○	○	○	○
No PV		○	○	○	○	○	○
PV over voltage	B0						
PV under voltage	B4						
PV irradiation weak	B5	★	○	○	○	○	○
PV string reverse	B7						
PV string abnormal	B3						
On grid		○	●	○	○	○	○
Bypass output		○	●	○	○	○	○
Grid absent	A2	○	○	○	○	○	○
Grid over voltage	A0						
Grid under voltage	A1						
Grid over frequency	A3						
Grid under frequency	A4	○	★	○	○	○	○
Grid abnormal	A6						
Grid over mean voltage	A7						
Neutral live wire reversed	A8						
Battery in charge		○	○	●	○	○	○
Battery unavailable		○	○	○	○	○	○
Battery absent	D1	○	○	○	○	○	○
Battery in discharge		○	○	★★	○	○	○
Battery under voltage	D3						
Battery over voltage	D2						
Battery discharge over current	D4	○	○	★	○	○	○
Battery over temperature	D5						
Battery under temperature	D6						
Communication loss (Inverter - BMS)	D8						
BACKUP output active		○	○	○	●	○	○
BACKUP output inactive		○	○	○	○	○	○
BACKUP short circuit	DB						
BACKUP over load	DC						
BACKUP output voltage abnormal	D7	○	○	○	★	○	○
BACKUP over dc-bias voltage	CP						

Details	Code	PV LED	Grid LED	BAT LED	BACKUP LED	COM LED	ALARM LED
RS485/DB9/BLE/USB		☉	☉	☉	☉	★	☉
Inverter over temperature	C5						
Fan abnormal	C8						
Inverter in power limit state	CL						
Data logger lost	CH	☉	☉	☉	☉	☉	★
Meter lost	CJ						
Remote off	CN						
PV insulation abnormal	B1						
Leakage current abnormal	B2						
Internal power supply abnormal	C0						
Inverter over dc-bias current	C2						
Inverter relay abnormal	C3						
GFCI abnormal	C6						
System type error	C7						
Unbalance Dc-link voltage	C9						
Dc-link over voltage	CA	☉	☉	☉	☉	☉	●
Internal communication error	CB						
Internal communication loss(E-M)	D9						
Internal communication loss(M-D)	DA						
Software incompatibility	CC						
Internal storage error	CD						
Data inconsistency	CE						
Inverter abnormal	CF						
Boost abnormal	CG						
Dc-dc abnormal	CU						

Remark: ● Light on ○ Light off ☉ Keep original status
 ★ Blink 1s and off 1s ★★ Blink 2s and off 2s

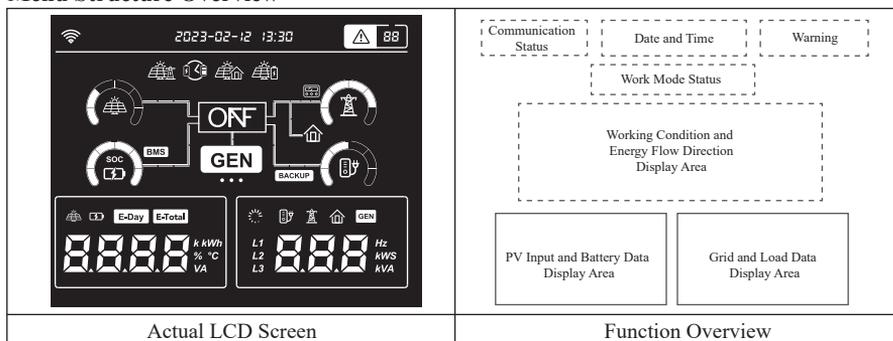
7.1.2 LCD Introduction

An LCD screen is optional for this series of inverters. If you choose the LCD screen, the following introduction will help you understand the function of each icon displayed.

Note:

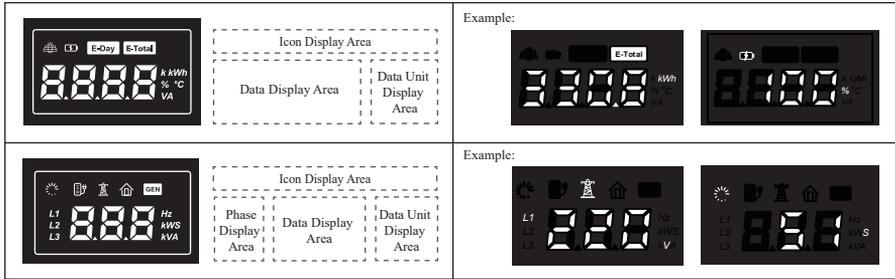
The LCD screen will be automatically turned off if there is no operation within 10 mins (which cannot be changed by default). You can tap the ON/OFF button on the side of inverter to wake up the LCD screen.

Menu Structure Overview



Icon Introduction-1

	<p>This icon indicates WIFI connection status.</p>												
	<p>The date and time display information about year, month, day, and hour. The ':' between hour and minute flashes once a second.</p>												
	<p>The Warning icon only displays when an error occurs. For the specific warning code explanation, please refer to the chapter Inverter Troubleshooting.</p>												
	<p>These four icons show different operating statuses. Please refer to Chapter Inverter Working Mode for a detailed introduction.</p>												
	<p>This area shows the working conditions and energy flow directions. Please refer to Table Icon Status Description for a detailed introduction to each icon displayed.</p>												
	<p>The Energy Bars indicate the direction of energy flow. Each bar lights up one by one, then turns off when all bars light and repeats this cycle again.</p>												
	<p>The Energy Ring indicates the battery SOC or the current power percentage. Each Energy Ring definition is as follows.</p> <table border="0"> <tr> <td data-bbox="338 1321 397 1370"> </td> <td data-bbox="403 1321 597 1370"> <p>PV Input Power</p> </td> <td data-bbox="603 1321 662 1370"> </td> <td data-bbox="667 1321 1020 1370"> <p>On-Grid Mode: Grid Output Power Non On-Grid Mode: Bypass load consumption power + Backup consumption power</p> </td> </tr> <tr> <td data-bbox="338 1395 397 1443"> </td> <td data-bbox="403 1395 597 1443"> <p>Battery SOC</p> </td> <td data-bbox="603 1395 662 1443"> </td> <td data-bbox="667 1395 1020 1443"> <p>Backup</p> </td> </tr> <tr> <td data-bbox="338 1468 397 1516"> </td> <td data-bbox="403 1468 597 1516"> <p>Grid undervoltage</p> </td> <td data-bbox="603 1468 662 1516"> </td> <td data-bbox="667 1468 1020 1516"> <p>Grid overvoltage</p> </td> </tr> </table>		<p>PV Input Power</p>		<p>On-Grid Mode: Grid Output Power Non On-Grid Mode: Bypass load consumption power + Backup consumption power</p>		<p>Battery SOC</p>		<p>Backup</p>		<p>Grid undervoltage</p>		<p>Grid overvoltage</p>
	<p>PV Input Power</p>		<p>On-Grid Mode: Grid Output Power Non On-Grid Mode: Bypass load consumption power + Backup consumption power</p>										
	<p>Battery SOC</p>		<p>Backup</p>										
	<p>Grid undervoltage</p>		<p>Grid overvoltage</p>										



Icon Introduction-2

	The PV icon represents the power of PV.
	The Battery icon represents the current battery charge percentage or the voltage of battery.
	The E-Today icon represents the electricity energy generated today.
	The E-Total icon represents the electricity energy generated in total.
	When the Loading icon is on, it indicates that the device is starting, and the start timer countdown is displayed. The icon lights up a cluster of lights every second until all lights are on, and then it repeats the whole process again.
	The Back-Up icon represents the relevant power, frequency or voltage of Back-Up.
	The Grid icon represents the relevant power, frequency or voltage of the Grid.
	The Smart Load icon represents the power consumption.
	The GEN icon represents the voltage or power of generator.
	The L1 icon represents L1 phase of Grid/Backup/Generator. The L2 icon represents L2 phase of Grid/Backup/Generator. The L3 icon represents L3 phase of Grid/Backup/Generator.
	These two areas will display corresponding data of each lit icon mentioned above.

Table: Icon Status Description

Icon Status Description			
Icon	Name	Light	Description
	PV	ON	Any PV voltage exists (it should be higher than the Min. PV Startup Voltage) .
		OFF	PV Voltage is lower than the Min. PV Startup Voltage.
	Grid	ON	Grid Voltage and frequency are normal.
		OFF	Grid overvoltage / undervoltage / overfrequency / underfrequency occurs.
	Battery	ON	Bat. Voltage is higher than the Rated Min. Bat Voltage.
		OFF	Bat. Voltage is lower than the Rated Min. Bat Voltage.
	Back-Up Load	ON	Backup relay is on.
		OFF	Backup relay is off.
	BMS	ON	Battery is set to BMS Type and its communication is normal.
		Blink	BMS communication is abnormal.(The icon indicator on for one second, off for one second)
		OFF	1. Battery is not set to BMS Type. 2. Battery voltage is lower than Rated Min. Voltage
	BACKUP	ON/OFF	Lights up with Back-Up Load icon simultaneously
	Meter/CT	ON	Power Limit is set to CT or Meter in APP, and the CT/Meter communication is normal, the Grid side is running well.
		Blink	When Meter/CT communication is lost, Meter/CT icon on for one second, off for one second)
		OFF	1. Power Limit is not set to CT or Meter. 2. The voltage or frequency of grid side is abnormal.
	Load	ON/OFF	Lights up with Grid icon simultaneously.
	ON	ON	1. Backup relay is on. 2. The inverter works under On-Grid mode. 3. The inverter works under Off-Grid mode.
	OFF	OFF	Non-on working mode.
	Generator / Smart Load / Inverter	From left to right, when the three dots light up, each represents a different meaning.	
		When GEN communication is lost, GEN icon will go off.	
	GEN	ON	Generator relay is on.
		OFF	Generator replay is off.
	Generator dot	ON	In APP, the "Gen port" parameters are set to "Generator Input" and the generator relay is powered on.
		OFF	APP parameter is set to Non 'Generator Input'.
	Smart Load dot	ON	In APP, the "Gen port" parameters are set to "Smart Load Output" and the generator relay is powered on.
		OFF	APP parameter is set to Non 'Smart Load Output'.
	Inverter dot	ON	In APP, the "Gen port" parameters are set to "Inverter Input" and the generator relay is powered on.
		OFF	APP parameter is set to Non 'Inverter Input'.

7.2 App Setting Guide

7.2.1 Download App for Local Setting

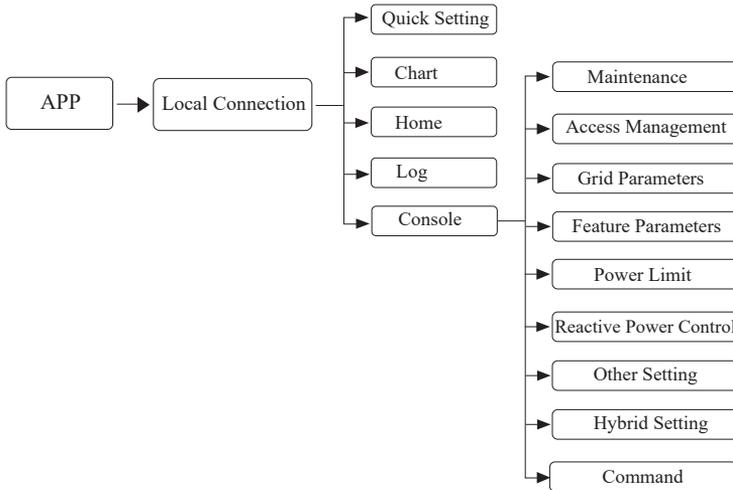
- Scan the QR code on the inverter to download the App.
- Download the APP from the App Store or Google Play.

 NOTE

1. The App setting guide is only for local settings. Detailed information about remote monitoring, please refer to corresponding WIFI User Manual.
2. The App should access some permissions such as the device's location. You need to grant all access rights in all pop-up windows when installing the App or setting your phone.

7.2.2 App Architecture

The App can read data from the inverter through the local Bluetooth connection, allowing you to check real-time data and customize the inverter within the App.



7.2.3 Local Setting

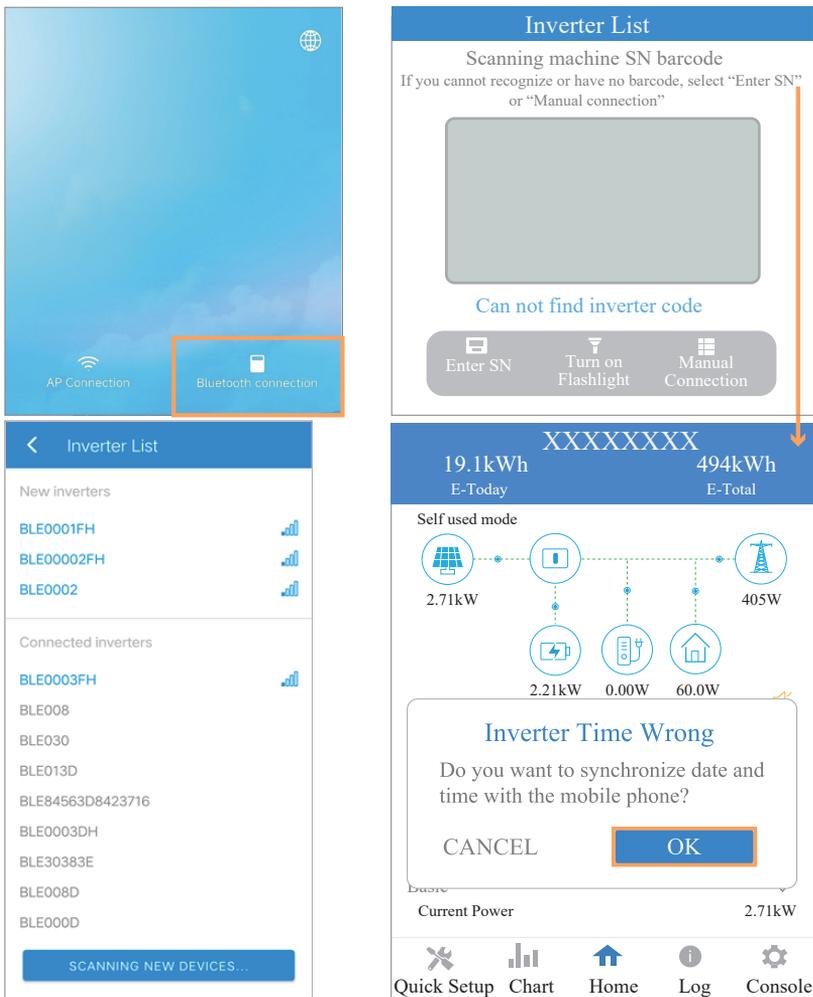
■ Access Permission

Before using the local setting, the APP should access some permissions. (You can allow them when you install the APP or grant permissions in your own phone setting.) When the APP asks for permission, please click Allow.

■ Connect Inverter

Firstly, open the Bluetooth on your own phone, then open the APP.

Click [Bluetooth Connection](#) to enter scanning interface. This page will list the inverters which you can connect or you have connected. (As shown below) click the inverter's name to connect it.



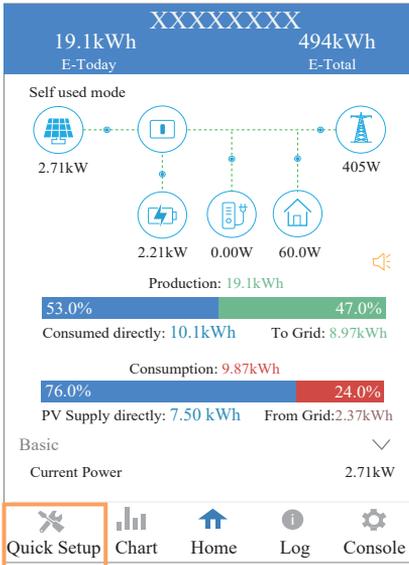
● **Quick Setting**

➤ Go to [Quick Setup](#) page.

Step 1 Set parameters for the inverter to connect to the power limit. Click each item to enter the information, then click [Next](#).

Step 2 Set parameters for the inverter to connect to the workmode. Click each item to enter the information, then click [Next](#). You can click [Previous](#) to go back to the previous page.

Step 3 Click the button below to turn on the inverter. You can click [Previous](#) to go back to the previous page.



XXXXXXXXX

1 2 3

Step1 Set parameters for the inverter to connect to the power limit.

Power control _____

Meter location _____

Meter Type _____

Power flow direction _____

Digital meter modbus address _____

Maximum feed in grid power(W) _____

Click each item to enter information.

Next

XXXXXXXXX

1 2 3

Step2 Set parameters for the inverter to connect to the workmode.

Work mode _____

Battery Brand selection _____

Backup Output

Click each item to enter information.

Previous Next

XXXXXXXXX

1 2 3

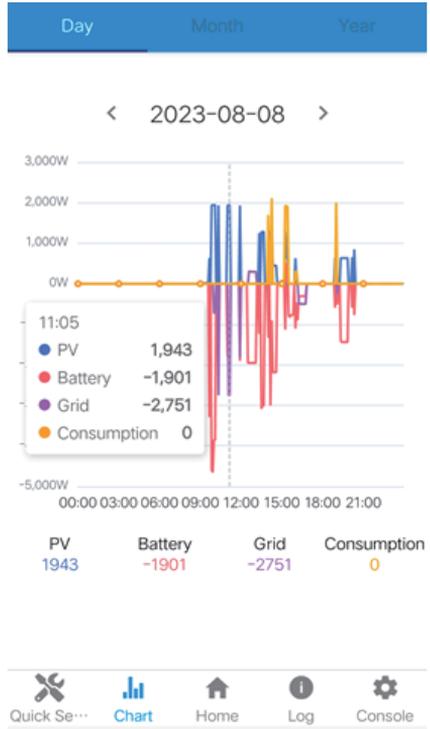
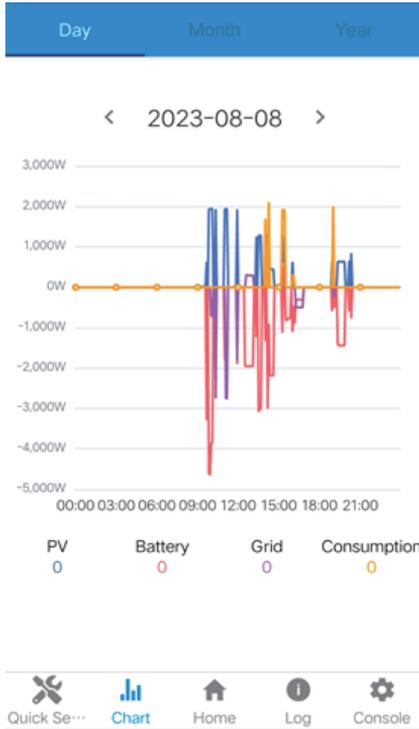
Step3 Please click the button below to turn on the inverter.

Previous

● **APP Power Chart**

The power chart is showed by Day, Month and Year in our APP. Data curves in the following figures are only for illustration.

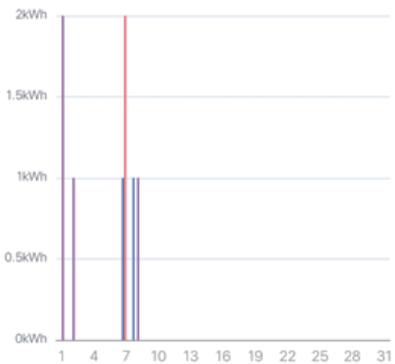
➤ **Day Chart**



> Month Chart



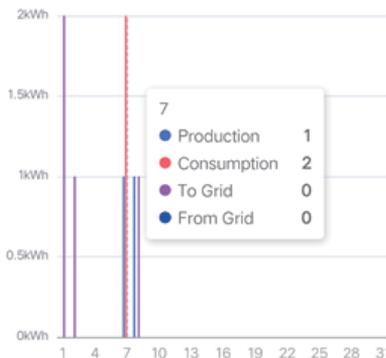
< 2023-08 >



Production 0 Consumption 0 To Grid 2 From Grid 0



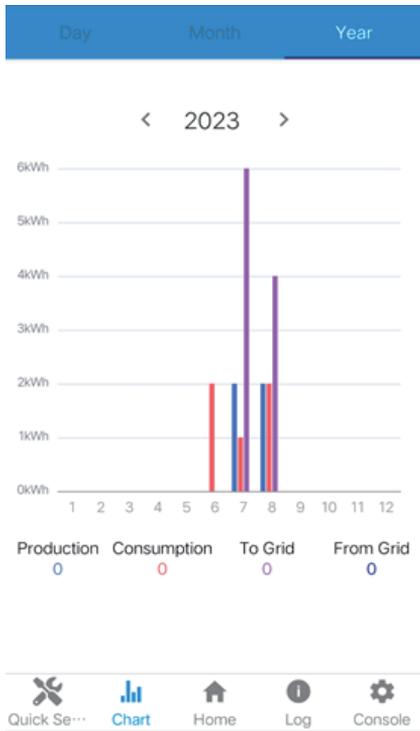
< 2023-08 >



Production 1 Consumption 2 To Grid 0 From Grid 0

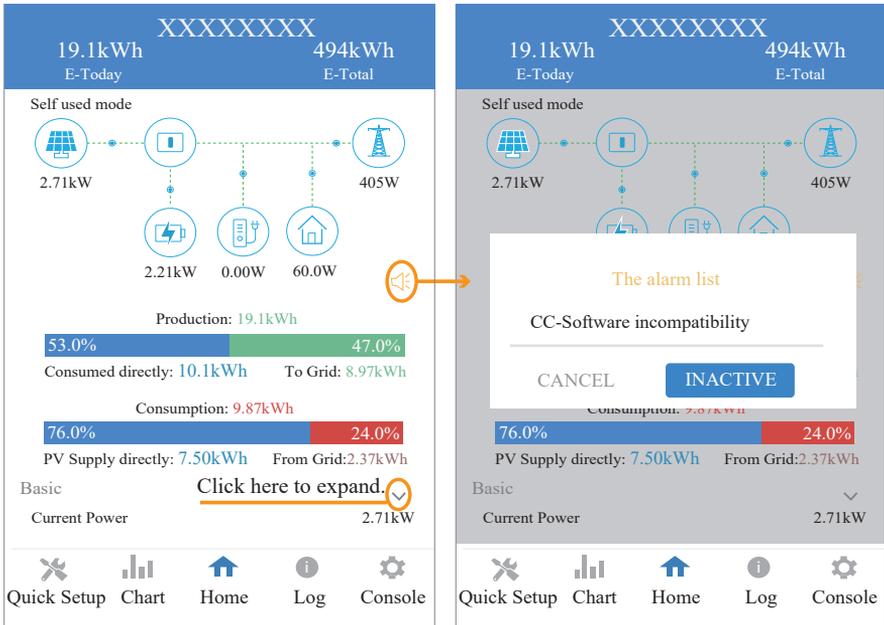


> Year Chart



● **Local Setting Homepage**

This page shows the basic information of inverter. Click  to display the warning message.



XXXXXXX

19.1kWh E-Today 494kWh E-Total

Self used mode

2.71kW 405W

2.21kW 0.00W 60.0W

Production: 19.1kWh

53.0% 47.0%

Consumed directly: 10.1kWh To Grid: 8.97kWh

Consumption: 9.87kWh

76.0% 24.0%

PV Supply directly: 7.50kWh From Grid: 2.37kWh

Basic [Click here to expand.](#)

Current Power 2.71kW

Quick Setup Chart Home Log Console

The alarm list

CC-Software incompatibility

CANCEL INACTIVE

76.0% 24.0%

PV Supply directly: 7.50kWh From Grid: 2.37kWh

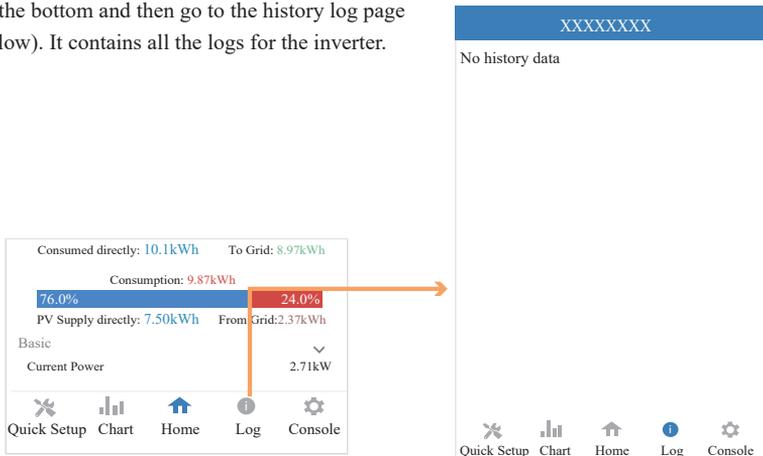
Basic

Current Power 2.71kW

Quick Setup Chart Home Log Console

● **History Log**

Click [Log](#) at the bottom and then go to the history log page (as shown below). It contains all the logs for the inverter.



Consumed directly: 10.1kWh To Grid: 8.97kWh

Consumption: 9.87kWh

76.0% 24.0%

PV Supply directly: 7.50kWh From Grid: 2.37kWh

Basic

Current Power 2.71kW

Quick Setup Chart Home **Log** Console

XXXXXXX

No history data

Quick Setup Chart Home Log Console

● **Console**

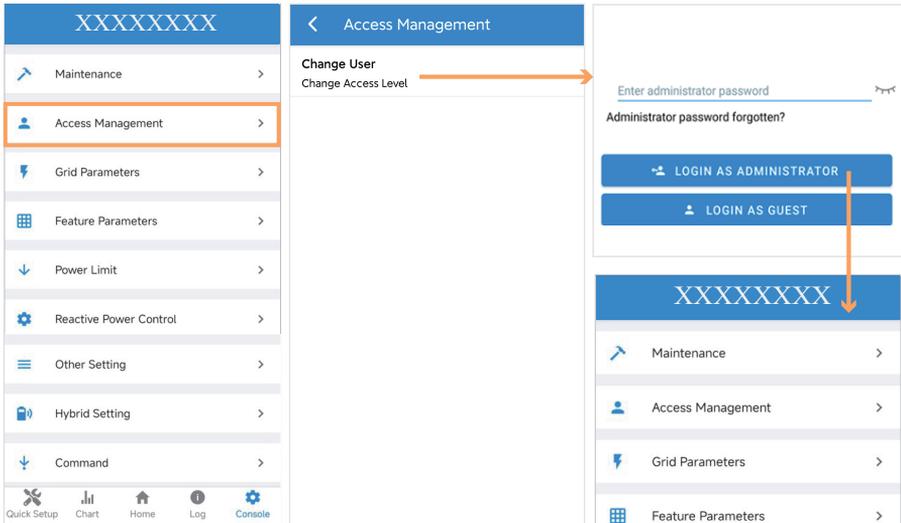
➤ **Maintenance**

Go to [Console](#) page and click [Maintenance](#). In this page, you can view the basic information including version information, do some maintaining operations like turn off/on the inverter and manage data.

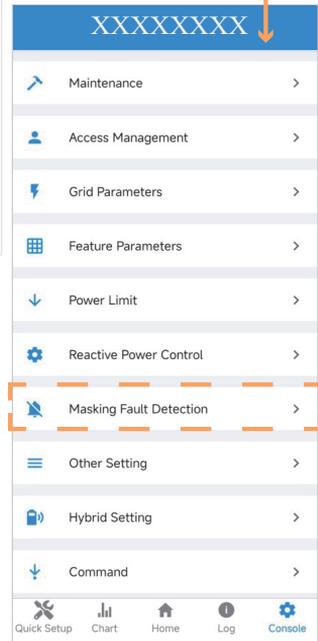
The screenshot displays the Sun Gold Power console interface. At the top, a status bar shows energy consumption: Consumed directly: 10.1kWh, To Grid: 8.97kWh, Consumption: 9.87kWh, 76.0% (PV Supply directly: 7.50kWh, From Grid: 2.37kWh), and 24.0% (Current Power: 2.71kW). Below this is a navigation bar with icons for Quick Setup, Chart, Home, Log, and Console. The main interface is split into a sidebar menu and a main content area. The sidebar menu includes Maintenance, Access Management, Grid Parameters, Feature Parameters, Power Limit, Reactive Power Control, Masking Fault Detection, Other Setting, Hybrid Setting, and Command. The main content area is titled 'Maintenance' and contains several sections: Basic information (Model Name: XXXXXXXX, Serial number: 2307-17830000DH, Master DSP Version: 021201, Slave DSP Version: 020000, CSB Version: 021205, DC-DC converter Version: 020000), Maintaining (Power On: Turn on the inverter, Power Off: Turn off the inverter), Factory data reset (Parameters will be reset to factory data), Clear historical information (Clear historical information), Data Management (History export: All device history will be exported to root directory, Daily energy output: The energy data will be exported to root directory, Monthly Energy Yield Export: The energy data will be exported to root directory, Annual output: The energy data will be exported to root directory), About, and App Version (6.11.0).

➤ **Access Management**

Go to [Console](#) > [Access Management](#) page. In this page, you can switch the login permission.

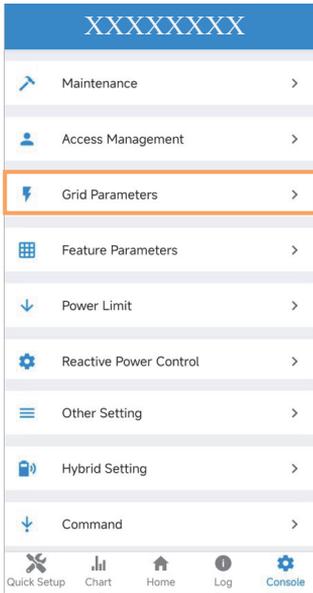


When you log in as an administrator, [Masking Fault Detection](#) will be displayed on the interface.



> **Grid Parameters**

Go to [Console](#) > [Grid Parameters](#) page. In this page, you can set or change the parameters of Grid side, as shown in the figure.



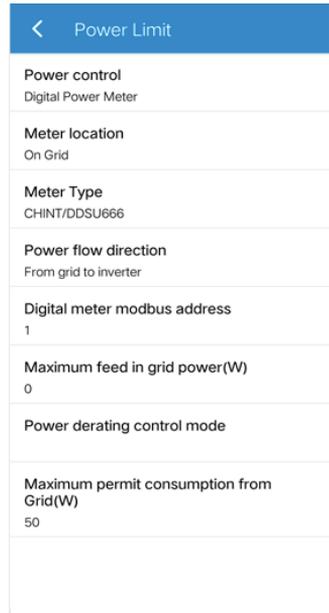
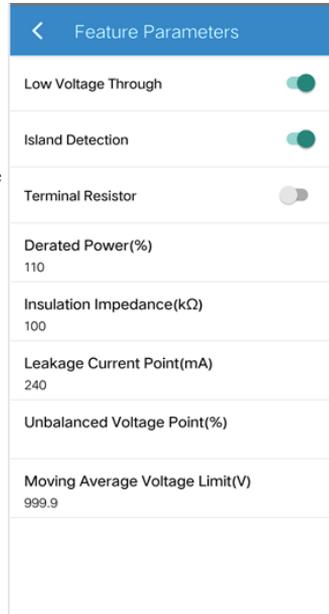
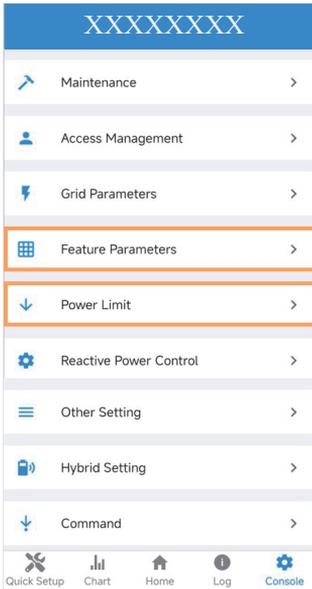
Grid Parameters	
Standard Code	IN (IEC61727)
First Connect Delay Time(s)	60
Reconnect Delay Time (s)	60
First Connect Power Gradient(%/min)	100
Reconnect Power Gradient(%/min)	100
Frequency High Loss Level_1(Hz)	51
Frequency Low loss Level_1(Hz)	49
Voltage High Loss Level_1(V)	253
Voltage Low Loss Level_1(V)	195.5
Frequency High Loss Time Level_1(ms)	100
Frequency Low loss Time Level_1(ms)	100
Voltage High Loss Time Level_1(ms)	200
Voltage Low Loss Time Level_1(ms)	200
Frequency High Loss Level_2(Hz)	99.9
Frequency Low Loss Level_2 (Hz)	10
Voltage High Loss Level_2(V)	310.5
Voltage Low Loss Level_2(V)	115
Frequency High Loss Time Level_2(ms)	65535
Frequency Low Loss Time Level_2(ms)	65535
Voltage High Loss Time Level_2(ms)	50
Voltage Low Loss Time Level_2(ms)	100
Over Frequency Derating Function	<input checked="" type="checkbox"/>
Over Frequency Power Reduction Droop(%)	5
Grid Over Frequency de-rating Start Point(Hz)	50.2
Over Frequency Derating Reference Power	base on current power
Over Voltage Derating	<input type="checkbox"/>

➤ **Feature Parameters**

Go to [Console > Feature Parameters](#) page. In this page, you can set or change the feature parameters, as shown in the figure.

➤ **Power Limit**

Go to [Console > Power Limit](#) page. In this page, you can set or change the parameters of power limit, as shown in the figure.

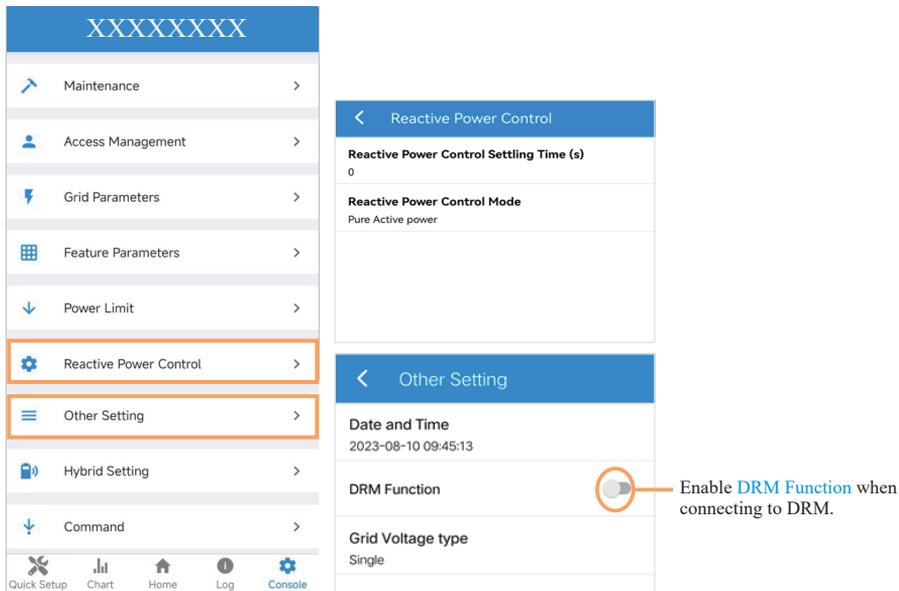


➤ **Reactive Power Control**

Go to [Console > Reactive Power Control](#) page. In this page, you can set or change the Reactive Power Control parameters.

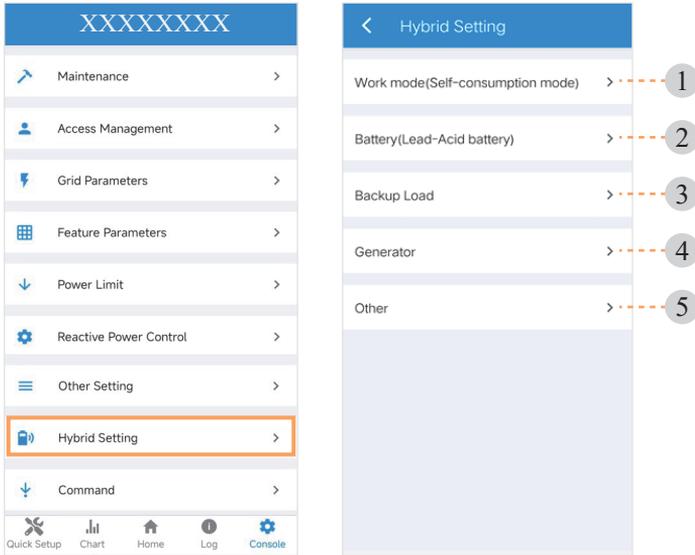
➤ **Other Setting**

Go to [Console > Other Setting](#) page. In this page, you can set other setting parameters.



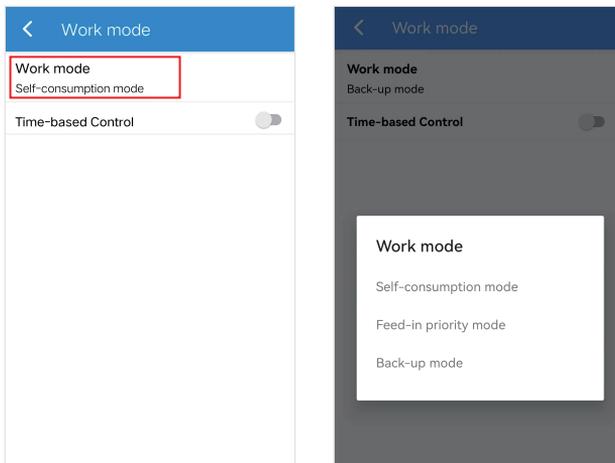
> **Hybrid Setting**

Go to [Console > Hybrid Setting](#) page. In this page, you can set contents about work mode, battery, backup Load, generator and other. The setting interfaces are listed one by one.



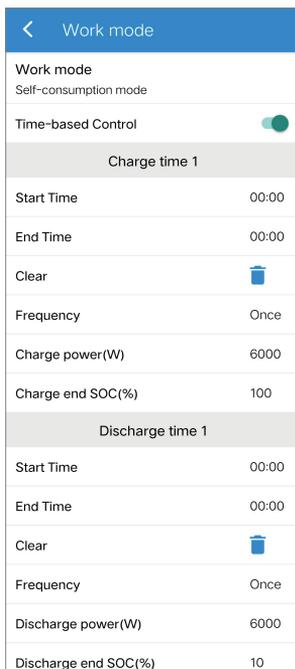
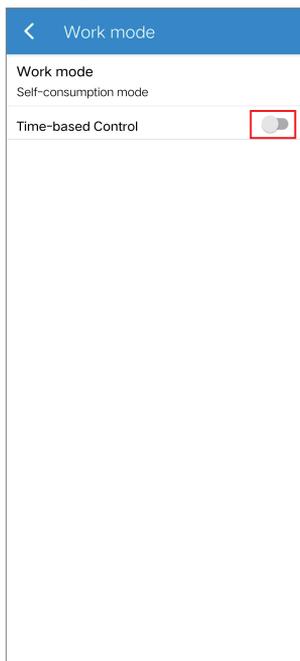
1 Work mode

In [Work mode](#) page, there are four work modes are available.



In [Work mode](#) page, you can also find “Time-based Control” function. This function is designed to control the time setting of charging and discharging the inverter. You can set the following parameters based on your requirements:

- Charge and discharge frequency: one time or daily
- Charging start time: 0 to 24 hours
- Charging end time: 0 to 24 hours
- Discharge start time: 0 to 24 hours
- Discharge end time: 0 to 24 hours



2 Battery

In **Battery** page, information including battery parameters, charging and discharging management and grid will be listed. Enter corresponding information if necessary.

Battery	
Battery parameters	
Battery Brand selection	Lead-Acid battery
Battery(Ah)	260
Stop charge voltage(V)	53.2
Stop discharge voltage(V)	46
Charging and discharging management	
Maximum charge power(W)	3000
Maximum discharge power(W)	6000
Charge to(%)	100
Discharge to(%)	15
Discharge End SOC(on-grid)(%)	5
Start force charging when reaching(%)	10
Stop force charging when reaching(%)	20
Maximum Grid Forced Charge Power(W)	400
Grid	
Charge by Grid	<input checked="" type="checkbox"/>
Maximum grid charge power(W)	3000
Maximum Input power from Grid(W)	9000
Charge by grid to(%)	100

Choose whether to allow the grid to charge the battery, which is prohibited by default.

When the battery capacity or voltage reaches the set value, the grid will stop charging the battery.

3 Backup Load

In [Backup Load](#) page, if enabling Backup Output, you can set parameters including the range of backup output voltage and Min. initiation/startup battery capacity when off-grid.

< Backup Load
Backup Output <input checked="" type="checkbox"/>
Minimum backup output voltage(V) 176
Maximum backup output voltage(V) 264
Rated output voltage(V) 230V
Min.initiation/startup battery capacity when off-grid(%) 30

4 Generator

To activate functions about generator of the inverter, you should first standby the inverter to connect the App, then set parameters below to enable the functions that you need, and finally power on the inverter to start.

➤ Generator Input Mode

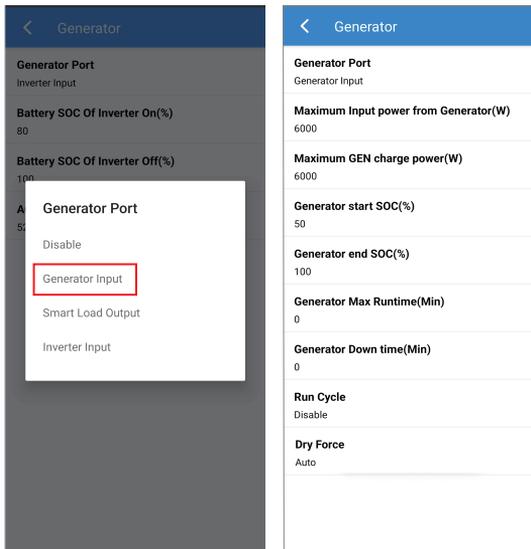
- **Generator Input Mode:** In this mode, while the generator is off the grid, the GEN port functions as an input port from the generator. The backup load or battery charging can be supplied by the generator input. The generator can be started and stopped in two ways: via the inverter's dry contact and manually. For the former, the inverter has total control over the generator's start and stop operations. In the latter case, you can apply manual control to start and stop the generator.



Note:

The nominal power of generator should be 1.3 times larger than that of the hybrid inverter.

- Go to [Hybrid Setting > Generator > Generator Port](#) page and choose [Generator Input](#) as below.



- All parameters have been set by default.

Maximum Input power from Generator (W)

Forbid the generator power larger than the setting value (W).

Maximum GEN charger power (W)

Maximum battery charge power from generator.

Generator start SOC (%)

Battery SOC below which the generator starts to charge the battery. Meanwhile, the generator’s running time should not exceed the maximum runtime setting value (Min).

Generator Max Runtime (Min)

When the generator’s running time reaches to the setting value, the inverter will disconnect the input from generator. But the generator will keep working for a while defined by “Generator down time(Min)”.

Generator end SOC (%)

Battery SOC above which the generator stops charging the battery.

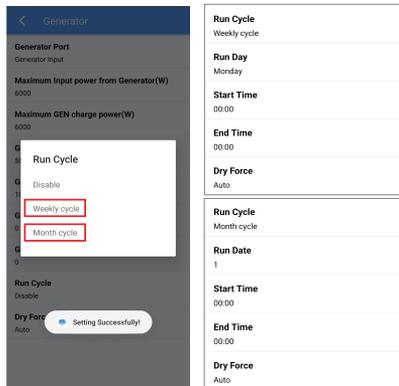
Generator Down time (Min)

When the inverter disconnects the input from generator, the generator will keep working for a while by the down time setting value (Min).

- For generator that switch on and off by dry contact, it will stop working automatically when the generator working time reaches to the down time setting value (Min).
- For generator that are manually switched on and off, it will stop working by manual regardless of the down time setting value (Min).

Run Cycle

Generator Cycle run mode. You can set as Weekly or Month cycle.



Dry force

When the Grid power is abnormal, the generator is forced to be turned on.

Generator start Bat. Volt(V)

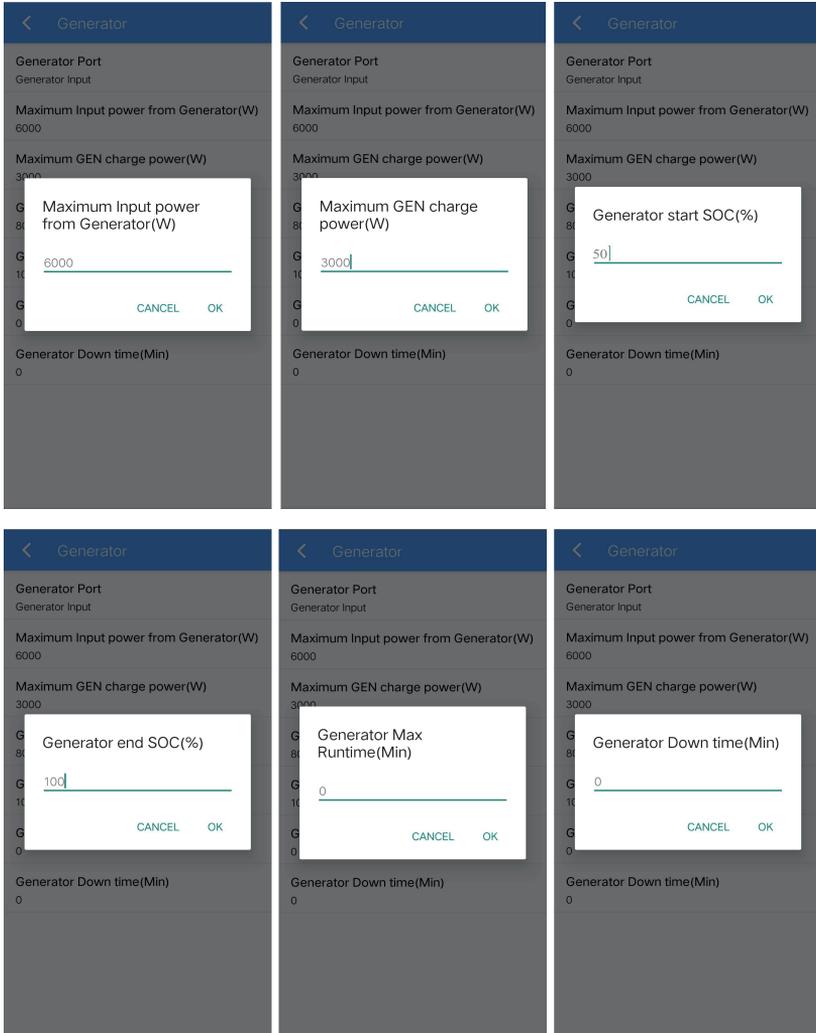
Battery voltage below which the generator starts to charge the battery.

Meanwhile, the generator running time should not exceed the maximum runtime setting value (Min).

Generator end Bat. Volt(V)

Battery voltage above which the generator stops charging the battery.

The default values of **Generator Input** are as below:



 Note:

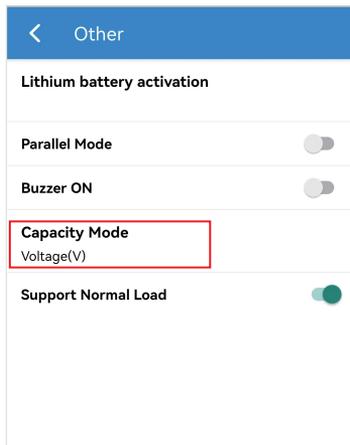
1. If 'Generator Max Runtime (Min)' sets to 0, it means the generator can run all the time.
2. The default value of **Generator start Bat. Volt(V)** is 48V.
3. The default value of **Generator end Bat. Volt(V)** is 64V.

- If the values are set as described above, and Capacity Mode is set to SOC (%), the situations are as follows:
 - In off-grid mode, the Generator Input function being ON or OFF depends on the set values of the battery SOC and the Generator Max Runtime.
 - When the value of battery SOC is lower than 50% and the runtime is less than the set value of Generator Max Runtime (Min), the GEN Port function will be enabled and the Generator Input will be turned on.
 - When the battery SOC is $\geq 100\%$ or the run time is longer than the set Generator Max Runtime (Min), the GEN port function will be disabled and the Generator Input will be turned to OFF.
 - In on-grid mode, the GEN Port function will be disabled and the Generator Input will be turned off.

 Note:

1. The total generator running time is equal to “Generator Max Runtime (Min)” plus “Generator down time (Min)”.
2. Go to [Hybrid setting](#) > [Other](#) > [Capacity Mode](#), you can switch Capacity Mode to voltage (V),

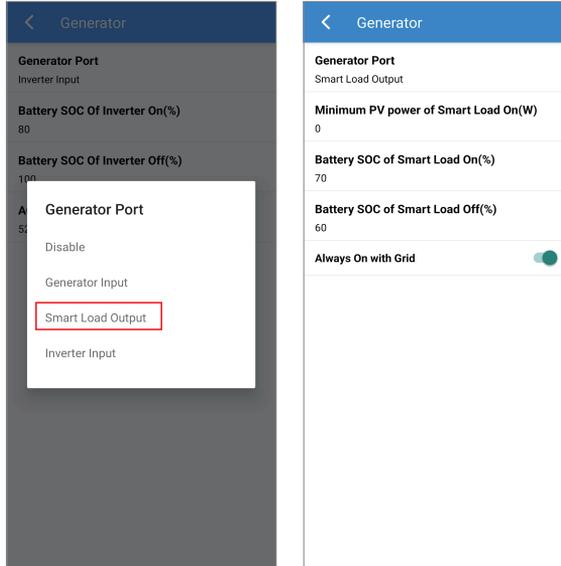
as shown in below figure, so that parameter settings about **Generator start SOC (%)** will be changed to **Generator start Bat. Volt(V)**. Also, parameter settings about **Generator end SOC (%)** will be changed to **Generator start Bat. Volt(V)**. Yet, under this mode the Generator Input function still follows the running logic you set above.



3. If the generator and the grid run normally, the load and battery charging will be powered by the grid in priority.

➤ **Smart Load Output Mode Introduction**

- **Smart Load Output Mode:** In this mode, the GEN Port works as an output port for the Smart Load connected to the GEN terminal.
- Go to [Hybrid Setting > Generator > Generator Port](#) page and choose [Smart Load Output](#) as below.



- All parameters have been set by default.

Minimum PV power of Smart Load On (W) & Battery SOC of Smart Load On (%)

If the PV input power is higher than the setting value(Power), and the battery SOC exceeds the setting value simultaneously, the Smart Load will be switched on.

Battery SOC of Smart Load Off (%)

If the battery SOC is lower than the setting value, the Smart Load will be switched off.

Always On with Grid

When the grid is present, click “Always On with Grid”, and the Smart Load will be switched on.

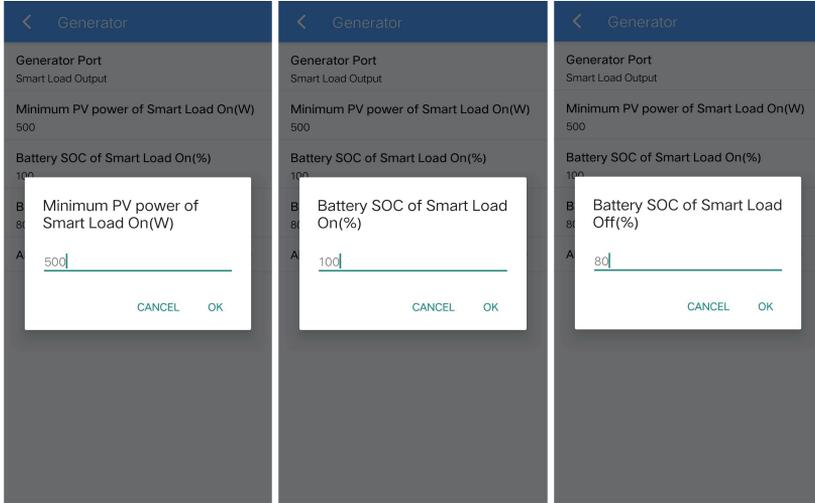
Battery voltage of Smart Load On (V)

If the battery voltage is higher than the setting value, and the PV input power exceeds the setting power simultaneously, the Smart Load will be switched on.

Battery voltage of Smart Load Off (V)

If the battery voltage is lower than the setting value, the Smart Load will switch off.

The default values of **Smart Load Output** are as below:



 Note:

1. Go to **Hybrid setting > other > Capacity Mode**, when you set Capacity Mode to Voltage (V), parameter settings about **Battery SOC of Smart Load On (%)** will be changed to **Battery voltage of Smart Load On (V)**. Also, parameter settings about **Battery SOC of Smart Load Off (%)** will be changed to **Battery voltage of Smart Load Off (V)**. Yet, under this mode the Smart Load Output function still follows the running logic you set.
 2. The default value of **Battery Voltage of Smart Load On(V)** is 60V;
 3. The default value of **Battery Voltage of Smart Load Off(V)** is 40V.
- If the values are set as described above, and Capacity Mode is set to SOC (%), the situations are as follows:
 - When **Always On with Grid** is turned to ON:
 - If the grid is present, the Smart Load Output will be on all the time without effect from the change of parameters mentioned above. If the grid is absent, the Smart Load Output being ON or OFF depends on the PV power and the battery SOC.
 - If the PV power is $\geq 500\text{W}$ and the battery SOC $\geq 100\%$, the Smart Load Output will be on. If the battery SOC is $< 80\%$, the Smart Load Output will be off. If the PV power is $< 500\text{W}$ or the battery SOC $< 80\%$, the Smart Load Output will be off.
 - When **Always On with Grid** is turned to OFF:
 - If the PV power is $\geq 500\text{W}$ and the battery SOC $\geq 100\%$, the GEN Port function will be enabled and the Smart Load Output will be ON. In the state of Smart Load ON, if the battery SOC is $< 80\%$, the Smart Load will be OFF.
 - If the PV power is $< 500\text{W}$ or the battery SOC $< 80\%$, the GEN Port function will be disabled and the Smart Load will be OFF.

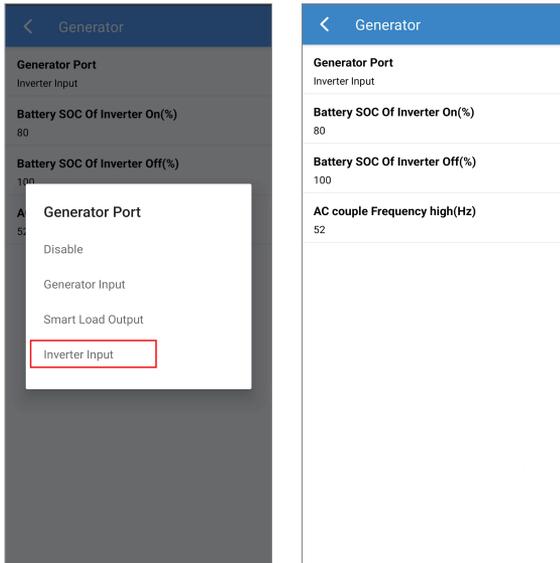
➤ **Inverter Input Mode Introduction**

- **Inverter Input Mode:** Under this mode, the GEN Port works as an input port from other grid-tied inverter whose rated power should be less than the hybrid inverter. The grid-tied inverter should also support derating output power according to the output frequency.

 Note:

The capacity of grid-tied inverter should be less than that of hybrid inverter.

- Go to [Hybrid Setting > Generator > Generator Port](#) page and choose [Inverter Input](#).



- All parameters have been set by default.

Battery SOC of Inverter On (%)

If the battery SOC is lower than the default value, the inverter powers on and starts to charge the battery.

Battery SOC of Inverter Off (%)

If the battery SOC is higher than the default value, the inverter powers off and stops charging the battery.

AC couple Frequency high (Hz)

This parameter is used to limit the output power of grid-tied inverter when the hybrid inverter works under off-grid mode. As the battery SOC gradually reaches to the setting value (Off), during the process, the grid-tied inverter output power will decrease linear. When the battery SOC equal to the setting value (Off), the system frequency will become the setting value (AC Couple Frequency high) and the grid-tied inverter will stop working.

Battery Voltage of Inverter On (V)

If battery voltage lower than the setting value, the inverter powers on and starts charging the battery.

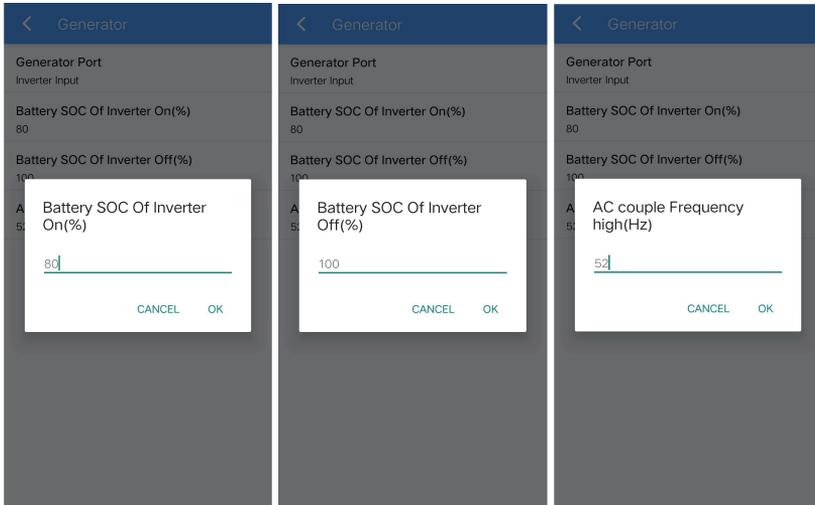
Battery Voltage of Inverter Off (V)

If battery voltage higher than the setting value, the inverter powers off and stops charging the battery.

 Note:

Go to [Hybrid setting](#) > [Other](#) > [Capacity Mode](#), when you set Capacity Mode to voltage (V), parameter settings about **Battery SOC of Inverter On (%)** will be changed to **Battery voltage of Inverter On (V)**. Also, parameter settings about **Battery SOC of Inverter Off (%)** will be changed to **Battery voltage of Inverter Off (V)**. Yet, under this mode the Inverter Input function still follows the running logic you set.

The default values of **Inverter Input** are as below:

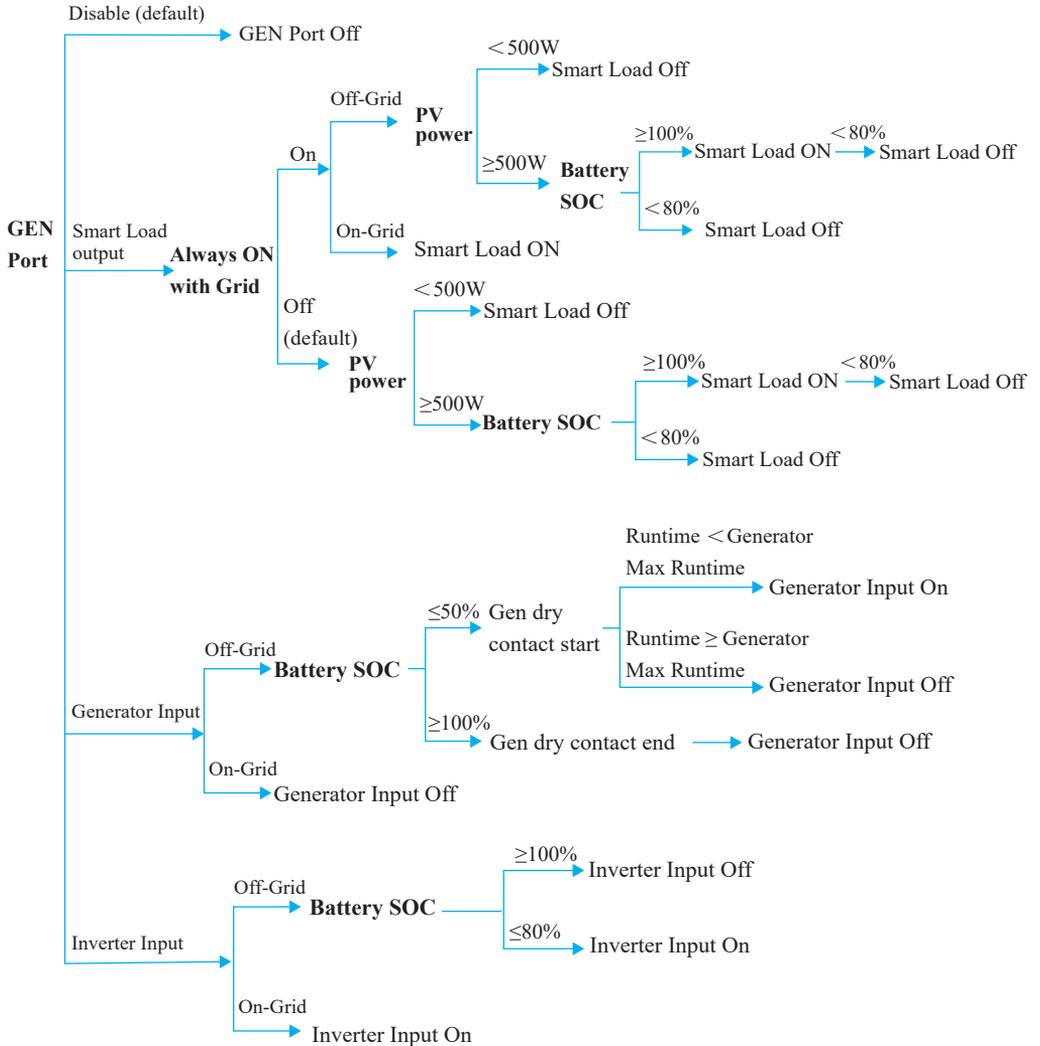


Note:

The default value of **Battery Voltage of Inverter On(V)** is 40V;
 The default value of **Battery Voltage of Inverter Off(V)** is 60V.

- If the values are set as described above, and Capacity Mode is set to SOC (%), the situations are as follows:
 - In off-grid mode, the Inverter Input being on or off depends on the battery SOC.
 - When the Battery SOC $\leq 80\%$, the GEN port function will be enabled and Inverter Input will be ON.
 - When the battery charge power lower than the grid-tied inverter output power, the hybrid inverter will increase the output frequency to maximum 52Hz. Then the grid-tied inverter will work in limited power mode.
 - When the Battery SOC $\geq 100\%$, the GEN port function will be disabled and Inverter Input will be OFF.
 - Under on-grid mode, the grid-tied inverter works as normal regardless of battery capacity.

Logic Diagram of Enable/Disable GEN Port Function

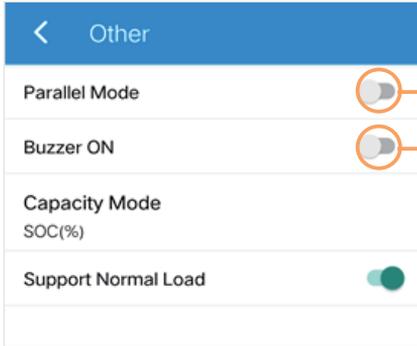


Note:

When the Capacity Mode was set to voltage, the Gen Port still follows the above logic.

5 Other

In **Other** page, options including Parallel mode, Buzzer ON, Support Normal Load are listed. Enable them when necessary.

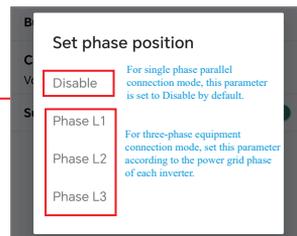
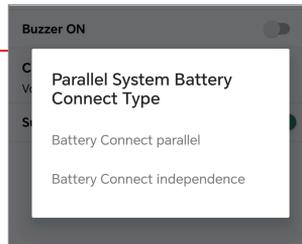
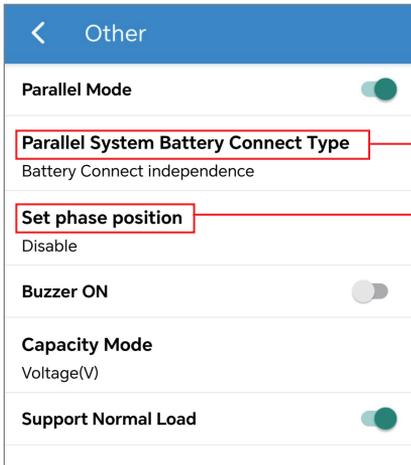


- Enable **Parallel Mode** when applying parallel connection mode.
- Enable **Buzzer On** to open the Buzzer function.

➤ Parallel mode

In **Other** page, if enabling **Parallel Mode**, you can set the following parameters:

- **Parallel System Battery Connect Type**
- **Set phase position** (for more details, please refer to Chapter 4.)



8 Maintenance

 CAUTION	<p>Before maintaining and commissioning inverter and its peripheral distribution unit, switch off all the charged terminals of the inverter and wait at least 10 minutes after the inverter is powered off.</p>
--	---

8.1 Routine Maintenance

Items	Check Content	Maintain Content	Maintenance Interval
Inverter output status	Statistically maintain the status of electrical yield, and remotely monitor its abnormal status.	N/A	Weekly
Inverter cleaning	Check periodically that the heat sink is free from dust and blockage.	Clean periodically the heat sink.	Yearly
Inverter running status	Check that the inverter is not damaged or deformed. Check for normal sound emitted during inverter operation. Check and ensure that all inverter communications are running well.	If there is any abnormal phenomenon, replace the relevant parts.	Monthly
Inverter electrical connections	Check that all AC, DC and communication cables are securely connected; Check that PGND cables are securely connected; Check that all cables are intact and free from aging.	If there is any abnormal phenomenon, replace the cable or re-connect it.	Semiannually

8.2 Inverter Troubleshooting

When the inverter has an exception, its basic common warning and handling methods are shown below.

Code	Alarm Information	Suggestions
A0	Grid over voltage	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, possibly the power grid voltage is abnormal temporarily, and no action is required. 2. If the alarm occurs repeatedly, contact the local power station. After receiving approval of the local power bureau, revise the electrical protection parameter settings on the inverter through the App. 3. If the alarm persists for along time, check whether the AC circuit breaker /AC terminals is disconnected, or if the grid has a power outage.
A1	Grid under voltage	
A3	Grid over frequency	
A4	Grid under frequency	
A2	Grid absent	Wait till power is restored.
B0	PV over voltage	Check whether the maximum input voltage of a single PV string exceeds the MPPT working voltage. If yes, modify the number of PV module connection strings.
B1	PV insulation abnormal	<ol style="list-style-type: none"> 1. Check the insulation resistance against the ground for the PV strings. If a short circuit has occurred, rectify the fault. 2. If the insulation resistance against the ground is less than the default value in a rainy environment, set insulation resistance protection on the App.
B2	Leakage current abnormal	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered to the normal operating status after the fault is rectified. 2. If the alarm occurs repeatedly, contact your dealer for technical support.
B4	PV under voltage	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, possibly the external circuits are abnormal accidentally. The inverter automatically recovers to the normal operating status after the fault is rectified. 2. If the alarm occurs repeatedly or last a long time, check whether the insulation resistance against the ground of PV strings is too low.
C0	Internal power supply abnormal	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically restored, and no action is required. 2. If the alarm occurs repeatedly, please contact the customer service.

C2	Inverter over dc-bias current	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, possibly the power grid voltage is abnormal temporarily, and no action is required. 2. If the alarm occurs repeatedly, and the inverter fails to generate power, contact the customer service.
C3	Inverter relay abnormal	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, possibly the power grid voltage is abnormal temporarily, and no action is required. 2. If the alarm occurs repeatedly, pls. refer to the suggestions or measures of Grid over voltage. If the inverter fails to generate power, contact the customer service center. If there is no abnormality on the grid side, the machine fault can be determined. (If you open the cover and find traces of damage to the relay, it can be concluded that the machine is faulty.) And pls. contact the customer service.
CN	Remote off	<ol style="list-style-type: none"> 1. Local manual shutdown is performed in APP. 2. The monitor executed the remote shutdown instruction. 3. Remove the communication module and confirm whether the alarm disappears. If yes, replace the communication module. Otherwise, please contact the customer service.
C5	Inverter over temperature	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required. 2. If the alarm occurs repeatedly, please check whether the installation site has direct sunlight, bad ventilation, or high ambient temperature (such as installed on the parapet). Yet, if the ambient temperature is lower than 45° C and the heat dissipation and ventilation is good, please contact customer service.
C6	GFCI abnormal	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, it could have been an occasional exception to the external wiring. The inverter can be automatically recovered. No action is required. 2. If it occurs repeatedly or cannot be recovered for a long time, please contact customer service.
B7	PV string reverse	Check and modify the positive and negative polarity of the input string.
C8	Fan abnormal	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, please restart the inverter. 2. If it occurs repeatedly or cannot be recovered for a long time, check whether the external fan is blocked by other objects. Otherwise, Please contact customer service.
C9	Unbalance Dc-link voltage	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered. No action is required.
CA	Dc-link over voltage	<ol style="list-style-type: none"> 2. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service.

CB	Internal communication error	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center.
CC	Software incompatibility	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center.
CD	Internal storage error	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center.
CE	Data inconsistency	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center.
CF	Inverter abnormal	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center.
CG	Boost abnormal	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center.
CJ	Meter lost	<ol style="list-style-type: none"> 1. Check the meter parameter Settings 2. Local APP checks that the communication address of the inverter is consistent with that of the electricity meter 3. The communication line is connected incorrectly or in bad contact 4. electricity meter failure. 5. Exclude the above, if the alarm continues to occur, please contact the customer service center.
P1	Parallel ID warning	It is Parallel ID Alarm. Pls. check the parallel communication cable, and check whether any inverter joins or exits online. All inverters are powered off completely, check the line, and then power on the inverters again to ensure that the alarm is cleared.
P2	Parallel SYN signal warning	Parallel synchronization signal is abnormal. Check whether the parallel communication cable is properly connected.
P3	Parallel BAT abnormal	The parallel battery is abnormal. Whether the battery of the inverter is reported low voltage or the battery is not connected.
P4	Parallel GRID abnormal	The parallel grid is abnormal. Whether the grid of the inverter is abnormal.

P5	Phase Sequence abnormal	<p>Ensure that Set phase position on APP is consistent with the power grid phase. There are two ways to clear this alarm:</p> <ol style="list-style-type: none"> 1. Power off each inverter, change the phase sequence for each inverter and then power on inverter. 2. Standby each inverter, change the phase sequence for each inverter on APP, power off inverter, and then power on inverter. <p>If exclude the above, the alarm continues to occur, please contact the customer service center.</p>
D2	Battery over voltage	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. 2. Check that the battery overvoltage protection value is improperly set. 3. The battery is abnormal. 4. If exclude the above, the alarm continues to occur, please contact the customer service center.
D3	Battery under voltage	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. 2. Check the communication line connection between BMS and inverter (lithium battery). 3. The battery is empty or the battery voltage is lower than the SOC cut-off voltage. 4. The battery undervoltage protection value is improperly set. 5. The battery is abnormal. 6. If exclude the above, the alarm continues to occur, please contact the customer service center.
D4	Battery discharger over current	<ol style="list-style-type: none"> 1. Check whether the battery parameters are correctly set. 2. Battery undervoltage. 3. Check whether a separate battery is loaded and the discharge current exceeds the battery specifications. 4. The battery is abnormal. 5. If exclude the above, the alarm continues to occur, please contact the customer service center.
D5	Battery over temperature	<ol style="list-style-type: none"> 1. If the alarm occurs repeatedly, please check whether the installation site is in direct sunlight and whether the ambient temperature is too high (such as in a closed room). 2. If the battery is abnormal, replace it with a new one.
D6	Battery under temperature	<ol style="list-style-type: none"> 3. If exclude the above, the alarm continues to occur, please contact the customer service center.
D7	BACKUP output voltage abnormal	<ol style="list-style-type: none"> 1. Check whether the BACKUP voltage and frequency Settings are within the specified range. 2. Check whether the BACKUP port is overloaded. 3. When not connected to the power grid, check whether BACKUP output is normal. 4. If exclude the above, the alarm continues to occur, please contact the customer service center.

D8	Communication error (Inverter-BMS)	<ol style="list-style-type: none"> 1. Check whether the battery is disconnected. 2. Check whether the battery is well connected with the inverter. 3. Confirm that the battery is compatible with the inverter. It is recommended to use CAN communication. 4. Check whether the communication cable or port between the battery and the inverter is faulty. 5. If exclude the above, the alarm continues to occur, please contact the customer service center.
D9	Internal communication loss(E-M)	<ol style="list-style-type: none"> 1. Check whether the communication cables between BACKUP, electricity meter and inverter are well connected and whether the wiring is correct 2. Check whether the communication distance is within the specification range
DA	Internal communication loss(M-D)	<ol style="list-style-type: none"> 3. Disconnect the external communication and restart the electricity meter and inverter. 4. If exclude the above, the alarm continues to occur, please contact the customer service center.
CU	Dcdc abnormal	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. 2. If the alarm occurs repeatedly, please check: <ol style="list-style-type: none"> 1) Check whether the MC4 terminal on the PV side is securely connected. 2) Check whether the voltage at the PV side is open circuit, ground to ground, etc. <p>If exclude the above, the alarm continues to occur, please contact the customer service center.</p>
CP	BACKUP over dc-bias voltage	<ol style="list-style-type: none"> 1. If the alarm occurs occasionally, the inverter can be automatically recovered and no action is required. 2. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center.
DB	BACKUP short circuit	<ol style="list-style-type: none"> 1. Check whether the live line and null line of BACKUP output are short-circuited. 2. If it is confirmed that the output is not short-circuited or an alarm, please contact customer service to report for repair. (After the troubleshooting of alarm problems, BACKUP switch needs to be manually turned on during normal use.)
DC	BACKUP over load	<ol style="list-style-type: none"> 1. Disconnect the BACKUP load and check whether the alarm is cleared. 2. If the load is disconnected and the alarm is generated, please contact the customer service. (After the alarm is cleared, the BACKUP switch needs to be manually turned on for normal use.)

9. Technical Specification

Model	SGN11.4KHB-48
Input (PV)	
Max. PV Configuration	200%
Max. PV Input Power	15,000W
Max. PV Voltage	600V
Start-up Voltage	90V
MPPT Operating Voltage Range	70V-540V
Max. Input Current per MPPT	30A/22A/22A
Max. Short Current per MPPT	40A/30A/30A
Nos. of MPPT	3
Input /Output(BAT)	
Compatible Battery Type	Lithium-ion/Lead-acid
Nominal Battery Voltage(Full load)	48V
Battery Voltage Range	40V-64V
Max. Charge/Discharge Current	210A/210A
Max. Charge/Discharge Power	10,000W/10,000W
Output (Grid)	
Nominal AC Output Power	10,000W
Max. AC Output Apparent Power	11,400VA
Max. AC Output Power (PF=1)	11,400W
Nominal AC Output Current	41.7A
Max. AC Output Current	47.5A
Nominal Grid Voltage	120/240V(Split phase) / 208V(2/3 phase)V AC
Nominal Grid Frequency	50/60 Hz
Grid Frequency Range	45Hz-55Hz/55Hz-65Hz(Adjustable)
Power Factor	>0.99@rated power (Adjustable 0.8LD~0.8LG)
THDI	<3% (Rated Power)
Output (Back up)	
Nominal Output Power	10,000W
Max. AC Output Power (PF=1)	11,400W
Nominal Output Current	41.7A
Peak Power (1s)	20,000VA
Nominal Output Voltage	120/240V(Split phase) / 208V(2/3 phase)V AC
Nominal Output Frequency	50Hz/60Hz
Transfer Time	<10ms (typical)
THDV	<3% @100% R Load
Protection	
Protection Category	Class I
DC Switch	Yes
Anti-islanding Protection	Yes
AC Overcurrent Protection	Yes
DC/AC Overvoltage Protection	DC Type II , AC Type IV
AC Short Circuit Protection	Yes
DC Reverse Protection	Yes

Model	SGN11.4KHB-48
Protection	
Surge Arrester	DC Type II, AC Type II
Insulation Resistance Detection	Yes
Leakage Current Protection	Yes
AFCI	Yes
RSD	Yes
Generator	Yes
General	
Max. Operation Altitude	2000m
Ingress Protection Degree	IP65/NEMA 3R
Operating Temperature Range	-25 ~60°C (>45°C derating)
Relative Humidity	0~100%
Cooling Method	Fan Cooling
Mounting	Wall Bracket
Dimensions (W*H*D)	16.5*31.5*9.4 inch (420*800*240mm)
Weight	40Kg/88lb
PV Connection Way	Terminals
HMI & COM	
Display	Wireless & APP + LED, LCD(optional)
Communication interface	RS485/CAN(for BMS), DRM/RS485(for meter), RS485, Optional:Wi-Fi/LAN
Certification	
Safety	UL 1741/CSA C22.2/UL 1699B
Grid	UL 1741SB, IEEE 1547:2018, HECO SRD 2.0
EMC	FCC Part 15 ClassB
Warranty	5 Years

Remarks :

- The range of output voltage and frequency may vary depending on different grid codes.
- Specifications are subject to change without advanced notice.